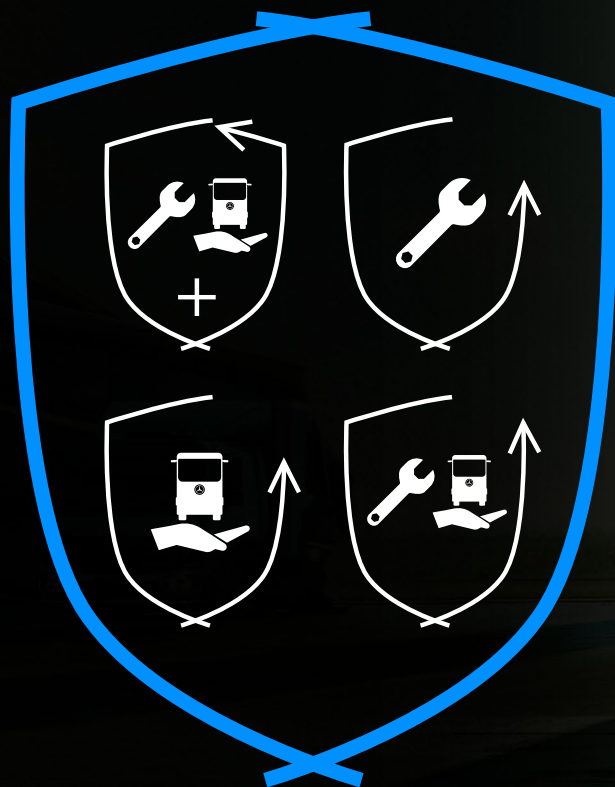




SERVICE CONTRACTS.

Maintenance that keeps you trucking - **for longer.**

Mercedes-Benz
Trucks you can trust



CUSTOMER
CHARTER

WHICH SERVICE
CONTRACT?
DECISION TREE

COMPLETE

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BESTBASIC

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THE MERCEDES-BENZ SERVICE CONTRACTS FOR YOUR TRUCK.

MAINTENANCE THAT KEEPS YOU TRUCKING - FOR LONGER.

Your truck isn't just a vehicle – it's the backbone of your business. Every day on the road it delivers revenue, keeps promises, and drives growth. At Mercedes-Benz Trucks, we understand that unplanned downtime isn't just inconvenient – it directly impacts your bottom line.

Our comprehensive Service Contracts deliver essential benefits to keep your business moving:

Making Maintenance Manageable

- Predictable monthly costs to support stable, forward-looking budgeting
- Simplified administration – our expert team takes care of all the paperwork
- One point of contact for all maintenance needs, freeing you to focus on your business

Ensuring Compliance and Safety

- Inspections and servicing by Mercedes-Benz trained technicians
- Full documentation to meet all regulatory requirements
- Peace of mind that your fleet is safe, compliant, and professionally maintained

Maximising Performance and Longevity

- Genuine Mercedes-Benz parts installed by certified professionals
- Proactive maintenance to catch issues early and reduce costly repairs
- Intelligent monitoring to help prevent problems before they impact your operations



When you choose a Mercedes-Benz Service Contract, you're investing in more than maintenance – you're choosing continuity, confidence, and control.

With options ranging from essential servicing to complete protection, including tyres and digital diagnostics, there's a tailored solution for every fleet and operation.

Discover how our Service Contracts lay the foundation for your long-term success – keeping you trucking for longer.

For more information and pricing on all Service Contracts, speak to your local Truck Dealer, [click here](#) to find your nearest one, or [view Service Contract options online](#).




 
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OUR UK CUSTOMER CHARTER.

Our commitment to keep you moving.

At Mercedes-Benz Trucks, we understand the critical role that your fleet plays towards your business success. We work with you in partnership to offer specialised services and solutions tailored to the demands of truck operators, directly impacting your operational costs, delivering reliability, and overall efficiency. Our focus is ensuring you benefit from expertise, faster service, and greater operational performance to maintain your competitive edge.

With Mercedes-Benz Trucks, you purchase more than just a truck. Our Complete Service Contracts offer proactive support and operational efficiency, ensuring your fleet remains on the road.



- **24/7 Roadside Assistance:** Our Service24h Roadside Assistance aims to be with you within 60 minutes, ensuring prompt support when you need it most.
- **In 2024 we fixed over 94% of Service24h cases at the roadside.**
- **Constant Vehicle Off-Road (VOR) monitoring:** Our dedicated team provides proactive attention to Vehicle Off-Road situations – and priority is given to Complete Service Contract customers.



- **Loaded brake testing:** Standard with every vehicle safety inspection for optimal safety and performance.
- **Compliance documentation:** Completed and signed off before the truck leaves the workshop, with documents uploaded to TruckFile.



- **Telediagnosis:** Bundles repairs to keep your truck on the road.
- **Technical expertise:** Our team ensures repairs are completed efficiently with access to the latest technical data.



- **140,000 sq. ft. facility:** Streamlined operations with a multimillion inventory of truck parts for fast fulfilment and high first-time pick rate.
- **Extended VOR order cut-off:** Late order acceptance ensures next-day delivery.
- **Daily parts delivery:** To all UK dealer locations.
- **Sustainability commitment:** Carbon-neutral facility, BREEAM Excellent-rated.



- **Continuous improvement:** LOGISTICS UK audits to drive and reinforce network quality.
- **Staff training and development:** Ensures high service standards.
- **KPI monitoring and reinforcement:** Ensures customer requirements are met.

At Mercedes-Benz Trucks, we stand by our commitment to delivering exceptional service and support to our valued customers. Our proactive approach, focusing on customer satisfaction and investment in sustainability, ensures your fleet continues to perform at its best with minimal disruption, whether through faster parts delivery, enhanced technical support or compliance services.

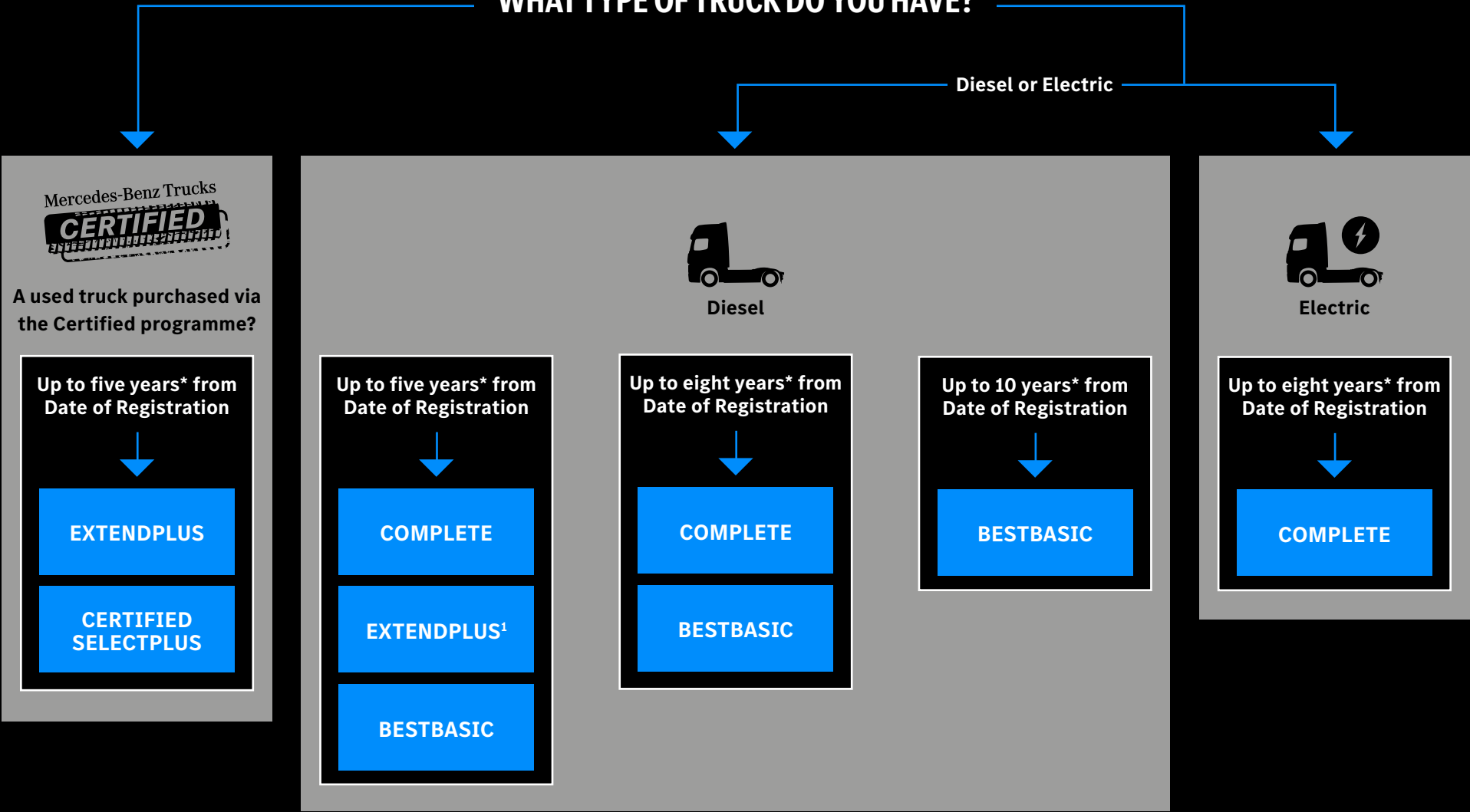
We are here to keep your fleet moving.

CUSTOMER CHARTER
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WHICH SERVICE CONTRACT IS RIGHT FOR YOUR TRUCK?

WHAT TYPE OF TRUCK DO YOU HAVE?



* Your vehicle age cannot exceed this upper age limit at contract end. ¹ ExtendPlus is only available from new or at the end of a Complete contract.

CUSTOMER CHARTER

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Mercedes-Benz Trucks

COMPLETE.

Total protection for your truck.

Full coverage for all maintenance and repairs with Uptime monitoring services.

[COMPLETE - OVERVIEW >](#)


 
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Mercedes-Benz Trucks

COMPLETE.

More than just comprehensive cover for your vehicle, Mercedes-Benz Complete with Uptime provides the ultimate peace of mind and an unbeatable optimised fleet operation. It is payable in fixed monthly instalments and covers all workshop jobs (including wear parts) from the scheduling of appointments to the verification of invoices. Your vehicle is always ready for use as scheduled, preventing costly operational disruptions.

Included in the cover:

- All repairs, including wear parts on the chassis, all vehicle components, wear-related assembly replacements, and safety inspections
- All scheduled maintenance work in accordance with Mercedes-Benz Truck guidelines, including replacement parts and oils
- Preventive repairs, identification of weak points and determination of remedial measures
- Additional options such as tyre replacement and tyre service as well as UK coverage of unplanned repairs and services
- Road assistance and recovery 24 hours a day
- Mercedes-Benz Uptime. Intelligent, real-time monitoring that keeps your truck on the road where it belongs
- Additional options such as tyre replacement and tyre service as well as UK coverage of unplanned repairs and services.

SCOPE OF COVER

Up to eight years or up to 1,000,000 km
(dependent on model type and usage profile)*

Wear & tear parts	1	2	3			
Powertrain repair	1	2	3	4	5	...8
Vehicle repair	1	2	3			
Maintenance	1	2	3			

Manufacturer's warranty scope Complete Service Contract

AT A GLANCE

Improving vehicle performance with:



- Regular vehicle maintenance to Mercedes-Benz quality standards



- MOT & Ministry inspections
- Safety inspections
- Tachograph check



- Repair of worn parts and maintenance work on the vehicle (excluding implements and attachments)
- Replacement of major assemblies



- Cover for a wide range of mechanical and electronic components as well as for the powertrain



- Breakdown assistance with option to add European cover
- Towing costs to the nearest Authorised Repairer are covered in the case of mechanical breakdowns



- Mercedes-Benz Uptime. Intelligent, real-time monitoring that keeps your truck on the road where it belongs.

[View full Uptime details >](#)

OPTIONAL:



- Unlimited tyre replacements/servicing in accordance with the specified conditions of use
- Tyre Authorised Repairer, nationwide coverage provided

[View full Tyre Maintenance Package details >](#)



- Expert servicing and repairs for tail lifts, lifting decks, refrigeration units, cranes and shutter doors.

[View full Vehicle-Mounted Equipment Maintenance details >](#)



- Further options available: collection and delivery, courtesy vehicle (driver transport only*) and European roadside assistance.

KEY

- Service/Maintenance
- Warranty/Repair
- Roadside Assistance
- Mercedes-Benz Trucks Uptime
- Optional

CUSTOMER CHARTER

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* Click here for exclusions.



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Mercedes-Benz Trucks

EXTENDPLUS.

Extended coverage beyond standard warranty.

Coverage that goes beyond warranty – including critical components.

[EXTENDPLUS - OVERVIEW >](#)



Mercedes-Benz Trucks EXTENDPLUS.

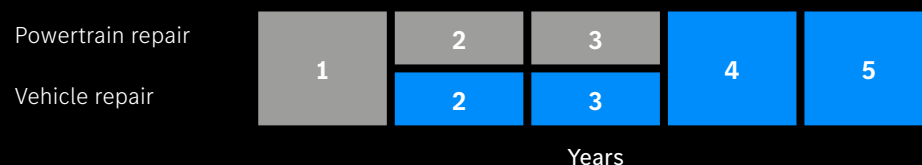
ExtendPlus is a warranty extension that provides protection for key components and systems, including the powertrain, beyond the standard manufacturer's coverage. It gives you protection and financial predictability with comprehensive component coverage beyond standard warranty periods.

Included in the cover:

- Engine
- Transmission
- Power take-off (PTO)
- Axles
- Prop shafts
- Factory-fitted retarder
- Exhaust after-treatment (BlueTEC diesel technology)
- Fuel system
- Release bearings
- Brake system
- Air conditioning system
- Entire electrical system
- Cooling systems and auxiliary heater
- Gear shift/gear shift linkage
- Safety systems
- Instruments/recording equipment.

SCOPE OF COVER

Up to five years or up to 800,000 km
(dependent on model type and usage profile)*



■ Manufacturer's warranty scope ■ ExtendPlus

* [Click here for exclusions.](#)

AT A GLANCE

Improving vehicle performance with:



- Cover for a wide range of mechanical and electronic components as well as for the powertrain



- Breakdown assistance
- Towing costs to the nearest Authorised Repairer are covered in the case of mechanical breakdowns.

OPTIONAL:



- Mercedes-Benz Uptime. Intelligent, real-time monitoring that keeps your truck on the road where it belongs.

[View full Uptime details >](#)

KEY

■ Warranty/
Repair

■ Roadside
Assistance

■ Optional

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Mercedes-Benz Trucks

BESTBASIC.

Core maintenance for maximum efficiency.

Essential coverage to keep vehicles road-ready and compliant.

[BESTBASIC - OVERVIEW >](#)


 
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Mercedes-Benz Trucks BESTBASIC.

The Mercedes-Benz Trucks BestBasic Service Contract delivers essential maintenance coverage for up to 10 years or 1,000,000 km – providing the flexibility your business demands without compromising on service quality.

Included in the cover:

- All scheduled maintenance work in accordance with Mercedes-Benz Truck guidelines, including replacement parts and oils
- Routine safety inspections as defined in the customer's operator licence, with loaded brake roller tests where feasible
- Annual test (MOT), including fee and basic preparation as required
- Tachograph reseal and calibration as required.

SCOPE OF COVER

Up to 10 years or up to 1,000,000 km
(dependent on model type and usage profile)*

Powertrain repair						
Vehicle repair						
Maintenance						
	1	2	3	4	5	...10
	Years					

Manufacturer's warranty scope BestBasic Service Contract

* Click here for exclusions.

AT A GLANCE

Improving vehicle performance with:



- Regular vehicle maintenance to Mercedes-Benz quality standards



- Safety inspections
- Tachograph check.

OPTIONAL:



- Mercedes-Benz Uptime. Intelligent, real-time monitoring that keeps your truck on the road where it belongs.

[View full Uptime details >](#)



- Unlimited tyre replacements/servicing in accordance with the specified conditions of use
- Tyre Authorised Repairer, nationwide coverage provided

[View full Tyre Maintenance Package details >](#)



- Expert servicing and repairs for tail lifts, lifting decks, refrigeration units, cranes and shutter doors

[View full Vehicle-Mounted Equipment Maintenance details >](#)



- Further options available: collection and delivery, courtesy vehicle (driver transport only*) and UK roadside assistance.

KEY

Service/
Maintenance

Optional

CUSTOMER
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Mercedes-Benz Trucks

CERTIFIED SELECTPLUS.

Expert maintenance for reliable performance.

Quality assurance and protection exclusively available for Certified programme pre-owned trucks.

[CERTIFIED SELECTPLUS - OVERVIEW >](#)



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Mercedes-Benz Trucks

CERTIFIED SELECTPLUS.

Mercedes-Benz Trucks Certified SelectPlus is the Service Contract that goes hand in hand with the Certified Used Truck programme. It's specifically designed to keep Certified trucks in peak condition and on the road where they belong.

With Certified SelectPlus, your vehicle is ready when you need it, with predictable maintenance scheduling and controlled expenditure. And by reducing administration and increasing peace of mind, you can focus on what's important to you.

Included in the cover:

- Cover for the powertrain and a wide range of additional components
- Regular vehicle maintenance including parts, labour and lubricants
- Relevant checks and inspections including MOT
- Roadside attendance including towing.

SCOPE OF COVER

Up to five years or up to 800,000 km
(dependent on model type and usage profile)*

	1	2	3	4	5
Wear & tear parts					
Powertrain repair	1				
Vehicle repair		2	3	4	5
Maintenance	1	2	3	4	5
Years					

Manufacturer's warranty scope Certified SelectPlus Service Contract

* [Click here for exclusions.](#)

AT A GLANCE

Improving vehicle performance with:



- Regular vehicle maintenance to Mercedes-Benz quality standards



- MOT & Ministry inspections
- Safety inspection for all vehicles weighing 7.5t or more
- Tachograph check



- Cover for a wide range of mechanical and electronic components as well as for the powertrain



- Breakdown assistance
- Towing costs to the nearest Authorised Repairer are covered in the case of mechanical breakdowns



- Mercedes-Benz Uptime. Intelligent, real-time monitoring that keeps your truck on the road where it belongs.

[View full Uptime details >](#)

OPTIONAL:



- Further options available: collection and delivery.

KEY



Service/
Maintenance



Warranty/
Repair



Roadside
Assistance



Mercedes-Benz
Trucks Uptime



Optional

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Mercedes-Benz Trucks

TYRE MAINTENANCE PACKAGE.

Maximising safety and uptime through expert tyre care.

Available as an option through:

COMPLETE

BESTBASIC

Tyres play a pivotal role in ensuring the safety, efficiency, and regulatory compliance of commercial fleets.

As an optional enhancement within our Mercedes-Benz Trucks Service Contracts, the Tyre Maintenance Package provides a proactive approach to tyre management, delivered through a trusted Michelin product range. It helps reduce the risk of unplanned downtime while supporting safety, compliance and cost-efficiency across your fleet.

- Key benefits:**
- **One stop shop** – All vehicle issues managed by the same solution
 - **Peace of mind** – Legally compliant with monthly inspections
 - **Save time** – One single contact number for all maintenance needs
 - **Known costs** – Rates fixed for the contract term
 - **Premium quality** – Michelin product range
 - **Nationwide service** – Coverage through Tructyre ATS network
 - **Reduced downtime** – Proactive management means fewer surprises.

- Package coverage:**
- **Damage & breakdown inclusive** – Complete coverage including tyre damage and roadside breakdowns, subject to exclusions detailed below.

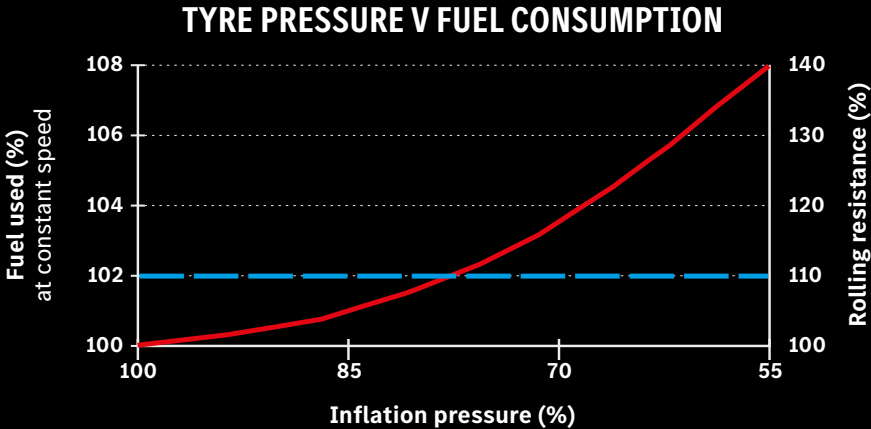
Please note: Tyres damaged due to accidental damage, criminal or malicious damage, misuse, mechanical defect, improper inflation, or failure to maintain vehicle alignment are **excluded** from coverage and may incur additional charges.

[Click here for exclusions.](#)

GETTING YOUR PRESSURES RIGHT

Under-inflation increases fuel costs and emissions – maintain correct pressures for optimal performance.

By comparing a vehicle fitted with ‘New’ tyres only, at the suggested tyre pressures, with one which has tyre pressures 10% below suggested levels, there would be an annual increase in fuel cost of £272 + an additional 0.88 tonnes of CO₂. If the under-inflation was 20%, the difference would increase to approximately £584 + an additional 1.91 tonnes of CO₂.



If your tyre is 10% under inflated, its fuel efficiency is reduced by 1.5%

[Continues...](#)

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Tyre Maintenance Package continued...

Comprehensive tyre management vs. reactive maintenance (Pay-as-you-go)

Core features and management

Feature	Tyre Maintenance Package	Pay-as-you-go
Routine inspections & condition monitoring	✓	-
Tyre pressure & tread depth checks	✓	✓
Digital record-keeping	✓	Provider dependent
Proactive tyre management	✓	-
Roadside tyre assistance	✓*	-

Costs and servicing benefits

Feature	Tyre Maintenance Package	Pay-as-you-go
Fixed cost predictability	✓**	-
Tyre replacement & repairs	✓***	Pay-per-use
Regrooving services (extends tyre life by up to 40%)	✓	-
Turn on rim/repositioning services	✓	-
Emergency attendance	✓*	-
Scheduled maintenance visits	✓	-

* Emergency attendance included for emergencies; routine maintenance visits may incur charges if misused.
** Fixed costs subject to exclusions and compliance.
*** New and remould tyres; steer axles fitted with new tyres only.

Value-added services included:

- New & remould tyres – Environmentally responsible solutions; primary steer axles fitted exclusively with new tyres
- regrooving & pressure maintenance – Extends tyre life, reduces fuel consumption
- Turn on rim/repositioning – Prevents excessive edge wear from road camber
- Minor & major repairs – Complete repair services to maximise tyre lifespan
- Environmental disposal – Responsible disposal of all removed components.

[Click here for exclusions.](#)

ADD A TYRE MAINTENANCE PACKAGE TO YOUR MERCEDES-BENZ TRUCKS SERVICE CONTRACT AND EXPERIENCE THE PERFECT COMBINATION OF SAFETY, COMPLIANCE, AND COST-EFFICIENCY.

Tyre Maintenance Packages - keeping you rolling safely, efficiently, and profitably.



Speak to your Mercedes-Benz Trucks Dealer about adding a Tyre Maintenance Package.



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Mercedes-Benz Trucks

VEHICLE-MOUNTED EQUIPMENT MAINTENANCE.

Total equipment care for regulatory compliance and reliability.

Available as an
option through:
COMPLETE ✓
BESTBASIC ✓

Professional maintenance of your vehicle-mounted equipment ensures your fleet stays compliant, safe, and operational – minimising downtime and extending vehicle longevity.

As an option within your Mercedes-Benz Trucks Service Contract, we partner with Marshall Fleet Solutions to provide expert servicing and repairs for tail lifts, lifting decks, refrigeration units and shutter doors – ensuring minimal downtime and maximum reliability.

MARSHALL ASSIST PLATINUM PLAN

Exclusively developed for Mercedes-Benz Trucks UK customers, the Platinum Plan delivers a comprehensive standard of equipment care – engineered to deliver outstanding uptime, safety, and compliance. Our equipment maintenance plan includes comprehensive coverage featuring:



- **Scheduled inspections & preventative servicing** – Minimise unexpected failures with planned maintenance
- **LOLER & load testing compliance** – Ensure safety and legal compliance with certified on-site examinations
- **Fixed-cost budgeting** – Pre-planned servicing at a predictable monthly rate, reducing unexpected expenses
- **Priority breakdown support** – Rapid-response maintenance to keep your fleet on the road
- **Equipment repairs & replacements** – All included in your fixed monthly cost.

Key benefits of the Platinum Plan

- Comprehensive scheduled maintenance tailored to your fleet profile
- Fixed monthly costs for the duration of your contract term
- **Reduced administration** with our service team handling all arrangements
- **Preferential labour rates and parts discounts** for any work outside contract parameters
- **24/7/365 customer support** from our dedicated partnership team
- **Expert technical knowledge** from Marshall's industry-leading engineers
- **Genuine parts** are supplied through Marshall's National Parts Centre.

Seamless integration with your service contract

By including the **Platinum Equipment Maintenance Plan** with your **Mercedes-Benz Trucks Complete Service Contract**, you benefit from a single point of contact, streamlined administration, and a maintenance plan tailored to your entire vehicle – covering both truck and essential equipment.

Our partnership with Marshall ASSIST Platinum maximises uptime, ensures compliance, and keeps your business moving.



Speak to your Mercedes-Benz Trucks Dealer about adding Vehicle-Mounted Equipment Maintenance.

■ MARSHALL
ASSIST
Maximising Fleet Uptime

Marshall ASSIST...total service support
designed by us, just for you

[Click here for exclusions.](#)

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Mercedes-Benz Trucks

UPTIME.

Connected vehicle intelligence that prevents costly downtime.

Intelligently networking your vehicles with Mercedes-Benz Uptime improves predictability around workshop visits and maximises vehicle uptime.

Our fully automated telediagnosis system continuously monitors your vehicle's electronic systems, responding promptly to critical issues and maintenance requirements. This proactive approach helps prevent breakdowns and allows scheduled workshop visits to be efficiently combined — keeping your trucks on the road where they belong.

Three services, one objective: maximising uptime through tailored customer care.

- **Real-time support for repair measures.** Our exclusive customer portal gives you a complete, real-time overview of your vehicles' operating status, along with specific recommendations for action – empowering you to address minor issues before they become major problems.
- **Efficient management of repairs and servicing.** Your home Dealer will inform you in advance about any required maintenance or repairs, proactively contacting you to schedule all necessary work in a single visit – at a time that suits your operational needs.
- **Preventing breakdowns before they happen.** If our system detects a potential issue that could lead to a breakdown, our Customer Assistance Centre will contact you immediately to arrange a workshop appointment at the most convenient Mercedes-Benz Authorised Repairer – with the right technicians and parts ready on arrival.

MERCEDES-BENZ UPTIME: INTELLIGENT TECHNOLOGY DELIVERING REAL BUSINESS BENEFITS.

[Click here for exclusions.](#)

As standard through:
COMPLETE ✓ AND CERTIFIED SELECTPLUS ✓

Available as an option through:
BESTBASIC ✓ AND EXTENDPLUS ✓



Speak to your Mercedes-Benz Trucks Dealer today to activate Uptime – and start preventing downtime.



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MY TRUCKPOINT.

Your digital customer portal. Fleet management at your fingertips.

Customer benefits:

- **Fleet-wide transparency** – Real-time visibility into Mercedes-Benz vehicle status, uploaded service documents, inspections and compliance
- **Service contract clarity** – View and manage all Mercedes-Benz Service Contracts in one place, including Uptime and Fleetboard
- **Cross-brand flexibility** – Integrate vehicle documents from other manufacturers using the simple upload function – ensuring central document capture across mixed fleets
- **Anytime, anywhere access** – Fully web-based portal, designed for secure, real-time fleet access on the move
- **Access to our growing suite of connected fleet tools including Uptime and Fleetboard.**



Access My TruckPoint today at:
[Click here](#)



Or contact your Mercedes-Benz Trucks Dealer for help registering.



CUSTOMER
CHARTER

WHICH SERVICE
CONTRACT?
DECISION TREE

COMPLETE

EXTENDPLUS

BESTBASIC

CERTIFIED
SELECTPLUS

TYRE
MAINTENANCE
PACKAGE

VEHICLE-MOUNTED
EQUIPMENT
MAINTENANCE

UPTIME

MY TRUCKPOINT

MAINTENANCE
PROVISION
RATING SCHEME

EXCLUSIONS

EXCLUSIONS -
OPTIONAL SERVICES

MAKE A CONFIDENT CHOICE.

Maintenance Provision Rating Scheme (MPRS).

Mercedes-Benz Quality: Recognised by Industry Standards

The Maintenance Provision Rating Scheme (MPRS) is an industry-wide certification system that objectively assesses workshops based on their facilities, equipment, technical expertise, and quality management processes. Its transparent five-tier structure, ranging from Qualified to Platinum, enables operators to make informed, confident choices when selecting maintenance providers.

Our commitment to excellence isn't just our promise – it's now independently verified. As part of the MPRS pilot programme, our Authorised Repairers consistently achieved Gold and Platinum ratings—representing the highest levels in the scheme's rigorous new framework.

Choosing a Mercedes-Benz Trucks Authorised Repairer means entrusting your vehicle to a team that meets the industry's most demanding standards. Our facilities, tools and training are assessed and certified to deliver the precision and reliability your fleet demands.

BENEFITS TO YOUR BUSINESS:

- **Compliance confidence** – Maintenance aligned with DVSA standards for total peace of mind
- **Reduced risk** – Fewer defects, breakdowns, and prohibitions
- **Greater uptime** – Workshops rated Gold and Platinum help minimise downtime and extend vehicle life
- **Future-ready expertise** – Certified technicians trained in electric and alternative fuel systems
- **Proven performance** – Transparency you can trust, with standards verified – not just promised.



SERVICE CONTRACTS – MAINTENANCE THAT KEEPS YOU TRUCKING – FOR LONGER.


 
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EXCLUSIONS.

MERCEDES-BENZ TRUCKS SERVICE CONTRACT PACKAGES

Complete Service Package

- Excludes:
 - Implements and attachments
- Courtesy Vehicle: Provided to assist with driver transport in the event of a breakdown or service. This is not a like-for-like replacement and is subject to availability.

ExtendedPlus Service Package

Coverage limits vary by engine and axle configuration:

Model	Maximum Vehicle Age	Single Driven Axle	Multi-Driven Axle
OM47x Engine	Five years	800,000km	450,000km
OM934/6 Engine	Five years	450,000km	450,000km

- Excludes:
 - Wear and tear repairs
 - Implements and attachments

BestBasic Service Package

- Excludes:
 - Powertrain
 - Repair vehicle overall
 - Wear and tear repairs
 - Implements and attachments
- Courtesy Vehicle: Provided to assist with driver transport in the event of a breakdown or service. This is not a like-for-like replacement and is subject to availability.

Certified SelectPlus Service Package

- Excludes:
 - Wear and tear repairs
 - Implements and attachments

MERCEDES-BENZ TRUCKS SERVICE CONTRACTS - LIMITS

		Vehicle range/Engines/ Battery packs	Complete	ExtendPlus	BestBasic	SelectPlus	Uptime
DIESEL MODEL RANGES	Actros - Long distance	OM 470, 471, 473 and one driven axle	96 months, 1,000,000km	72 months ¹ , 750,000km	No limit	72 months ¹ , 750,000km	No limit
		OM 470, 471, 473 > one driven axle (X x 4+) ² and/or OM 936	96 months, 750,000km	72 months ¹ , 560,000km	No limit	72 months ¹ , 560,000km	No limit
	Arocs - Construction	OM 470, 471, 473 and one driven axle	96 months, 1,000,000km	72 months ¹ , 750,000km	No limit	72 months ¹ , 750,000km	No limit
		OM 470, 471, 473 > one driven axle (X x 4+) ² and/or OM 936	96 months, 750,000km	72 months ¹ , 560,000km	No limit	72 months ¹ , 560,000km	No limit
	Atego	OM 934, 936	96 months ¹ , 600,000km	72 months ¹ , 450,000km	No limit	72 months ¹ , 450,000km	No limit
ELECTRIC MODEL RANGES	eActros 200/300/400	Two battery packs	96 months, 500,000km	-	-	-	-
		Three battery packs	96 months, 500,000km	-	-	-	-
		Four battery packs	96 months, 500,000km	-	-	-	-
	eActros 600	Three battery packs	96 months, 1,000,000km	-	-	-	-
	eEconic	Three battery packs	120 months, 400,000km	-	-	-	-

¹ Max. limits can differ by country legal requirements

² 4x4, 6x4, 6x6, 8x4, 8x6, 8x8

[Continues...](#)

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OPTIONAL MAINTENANCE ENHANCEMENTS

Tyre Maintenance Package

- Includes proactive tyre inspections and maintenance using Michelin products
- Emergency roadside support applies only to urgent tyre faults
- Excludes:
 - Replacement tyres from non-Michelin providers
 - Wheels, locking devices, and wheel nuts
 - Tyre damage from misuse, poor maintenance, incorrect pressure, or alignment issues
- Early tyre removal may incur charges based on remaining tread depth
- Services provided in line with the full Mercedes-Benz Trucks Service Contracts Terms and Conditions.

Vehicle-Mounted Equipment Maintenance

- Covers servicing and repairs for tail lifts, lifting decks, shutter doors and refrigeration units
- Delivered in partnership with Marshall Fleet Solutions
- Subject to Marshall Fleet Solutions and full Mercedes-Benz Trucks Service Contracts Terms and Conditions.

Uptime

- Predictive diagnostics and real-time alerts to reduce unplanned downtime
- Included as standard with selected Service Contracts or available as a bolt-on
- Available on Actros, Antos, Arocs, eActros and eEconic
- No mileage or duration restrictions
- Services provided in line with the full Mercedes-Benz Trucks Service Contracts Terms and Conditions.



For more details [Click here](#)



Speak to your local Mercedes-Benz Trucks Dealer to find the right Service Contract for your operation

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