



Hondacare Assistance for MyHonda+

Roadside Assistance

How many manufacturers care, once you've driven off the forecourt?

Honda does. Your Honda is entitled to the benefits of Hondacare Assistance which is available 24 hours a day, every day of the year. All our cars are covered by the same benefits throughout their Warranty period, starting from the date of the vehicle's first registration.

With Hondacare Assistance your car is entitled to the benefits whether you are driving or if someone is driving your car with your permission. And, even if you sell your Honda while you have Hondacare Assistance, the new owner will benefit from the remaining period of cover. Just complete and return the change of ownership form at the back of your Service Record Book and Hondacare Assistance will be transferred to the new owner.

If you are a member of a recovery and breakdown organisation you can call them to find out how Hondacare Assistance affects your membership.

How to call Hondacare Assistance

There are two options for requesting Hondacare Assistance. If you are calling from a mobile phone, please check with your network supplier for any special conditions.

Option 1:

You can request assistance by following the instructions from within the MyHonda+ app on your mobile phone.

Option 2:

If you do not have access to the MyHonda+ app, please call: **+44 (0) 2079 493 185**

1. You will be asked to provide the following information:
 - your name
 - a contact telephone number
 - your address
 - the registration, make, model and colour of your vehicle
 - the nature of your breakdown
 - your exact location

If you believe you are in a vulnerable or dangerous situation, please make this clear at the time of your call. After making the call return to a safe place near your vehicle.

2. If you are calling from the motorway:
 - walk in the direction indicated by the marker posts to the nearest SOS telephone
 - ask the police to contact Hondacare Assistance on your behalf on: 0800 521 728
 - return to your vehicle and wait in a safe place nearby.
3. If the problem resolves itself before the assistance arrives please call and let us know.

Accident Assistance

Accidents can happen. And what's more, they can happen to anyone, at any time.

Hopefully you'll never need Accident Assistance. But if you do, the good news is that if you own a Honda, then you automatically qualify for Honda Accident Assistance. Should you be involved in an accident, we're just a phone call away, 24 hours a day, 365 days a year.



For vehicles compatible with MyHonda+, there are two options for requesting Accident Assistance. If you are calling from a mobile phone, please check with your network supplier for any special conditions.

Option 1:

You can request assistance by following the instructions from within the MyHonda+ app on your mobile phone.

Option 2:

If you do not have access to the MyHonda+ app, please call: **+44 (0) 2079 493 185**

Once your call has been connected:

Select option 2 for Accident Assistance.

A member of our Accident Assistance team will support and guide you throughout the process.

Full terms and conditions can be found at www.honda.co.uk/owners