



MERCEDES-BENZ VAN UPTIME MONITOR

Keep your business moving
with maximum vehicle uptime.

Mercedes-Benz



Vehicle	License Plate	Date of Registration	Notification
Sprinter 315 CDI Standard	S CL 31145	01.06.2022	Repair Recommendation (1)
Vito 119 CDI Tourer PRO	S BK 11521	11.05.2022	
eSprinter 414 Standard	S XY 76153	14.02.2024	Urgent Warning (2)
eVito 129 Tourer PRO	S LK 67214	01.03.2025	
Sprinter 315 CDI Standard	S UA 29831	01.03.2021	Service A (1)
Sprinter 315 CDI Standard	S AV 30141	01.01.2019	Vehicle Notification (4)

Sprinter 315 CDI Standard

Open links

- Malfunction boost pressure system
The waste gate on the exhaust gas turbocharger or its wiring harness is faulty.
- Service A almost due
Please book an appointment.

Service & Repair

Monitor the services needed to ensure your vehicle's best condition, check your scheduled appointments and the service history of your vehicle.

[View available appointments](#)

Maintenance Service
Covered by ServiceCare. Almost due - 15 days left

Legal Inspection
Due date: 03.04.2025

Appointments
No appointments booked

Service History
Get all details & download as pdf report.

Digital Vehicle Diagnosis. For you and your Mercedes-Benz Vans.

Maximum vehicle uptime starts with complete transparency. The Digital Extra Mercedes-Benz Van Uptime Monitor¹ provides exactly that at no charge: it captures and analyses the technical condition of your Mercedes-Benz Vans in real time. By intelligently connecting your Van (Sprinter and Vito) with your business and our Mercedes-Benz workshops, we create tailored solutions that make your processes more efficient and value your time.

Keep your business moving with maximum vehicle uptime.

Your benefits at a glance:

- Transparent overview of your vehicle's technical status, accessible online
- Increased vehicle availability thanks to real-time notifications
- Enhanced vehicle performance and lifespan
- Cost savings and maximum operational vehicle efficiency through minimised downtime
- Reduction of unplanned workshops visits

The wirelessly-transmitted data is analysed and processed professionally. If a critical vehicle condition is detected, the data is converted into clear statements and specific recommended actions.² These recommendations are categorised into three urgency levels:



URGENT WARNING



REPAIR RECOMMENDATION



VEHICLE NOTIFICATION



Proactive recommended actions.



Urgent Warning

HIGH URGENCY

If a vehicle breakdown is imminent, the Mercedes-Benz Customer Assistance Center (CAC) will promptly contact you to arrange an appointment in a workshop. Your vehicle is then taken to the nearest authorised service partner and repaired using genuine parts from Mercedes-Benz – minimising any unplanned downtime.



Repair Recommendation

MEDIUM URGENCY

You will receive comprehensive information about the necessary repairs, allowing you to individually schedule an appointment with the Mercedes-Benz service partner of your choice. This approach lets you plan your workshop visit efficiently while ensuring that genuine parts are used.



Vehicle Notification

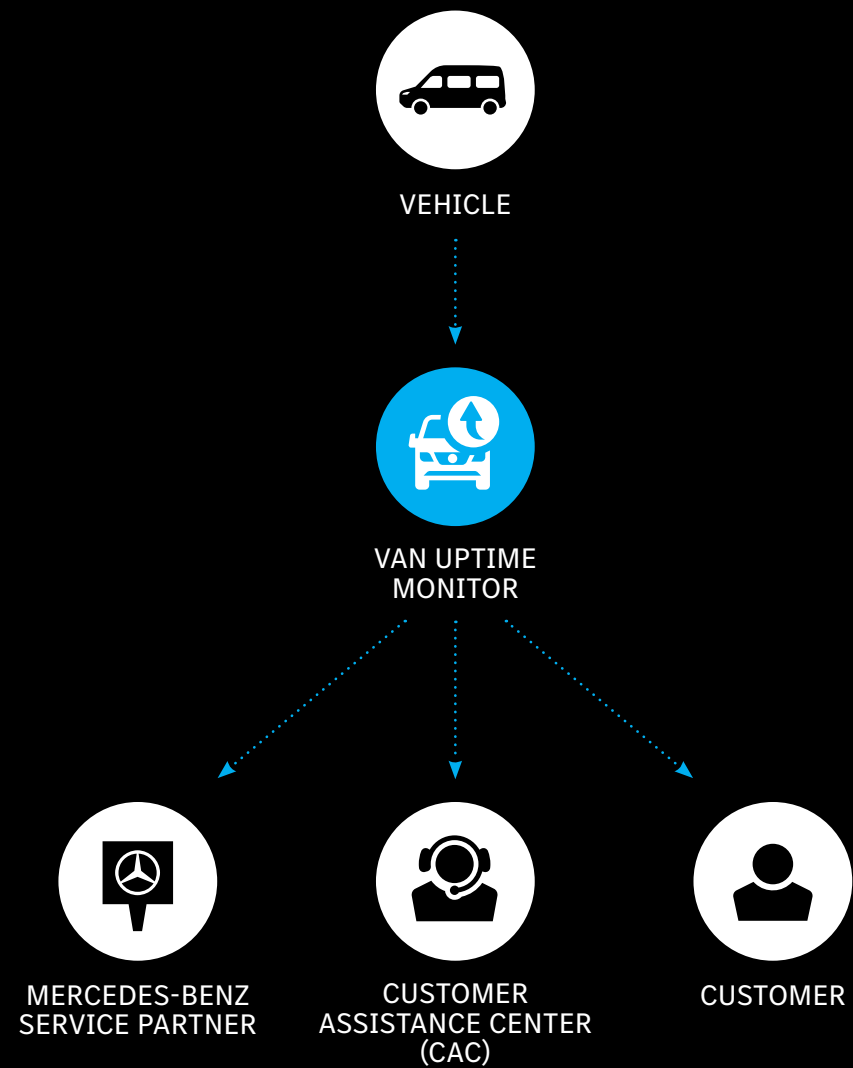
LOW URGENCY

Van Uptime Monitor will inform you by email about simple repair measures that you can perform yourself. This helps you save both time and repair costs.





Plannable, efficient and reliable.

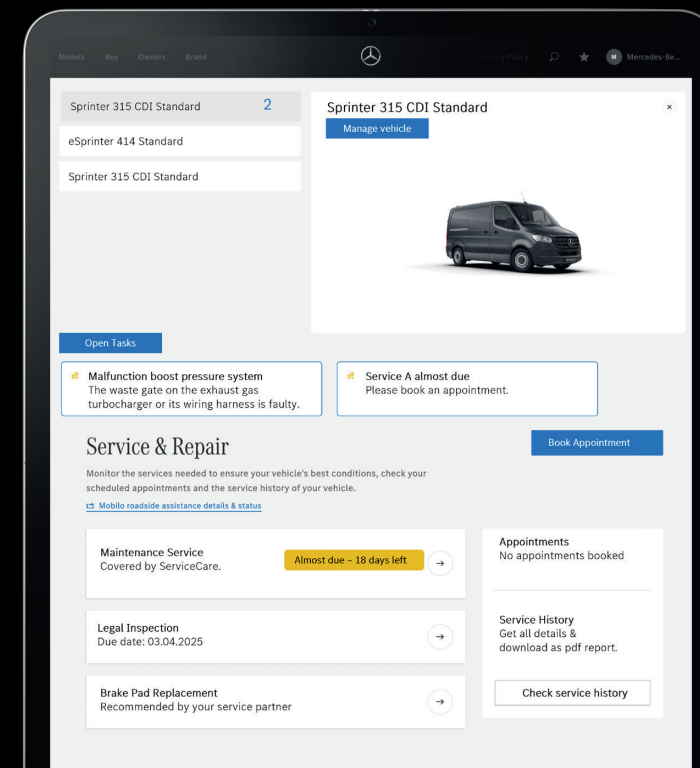
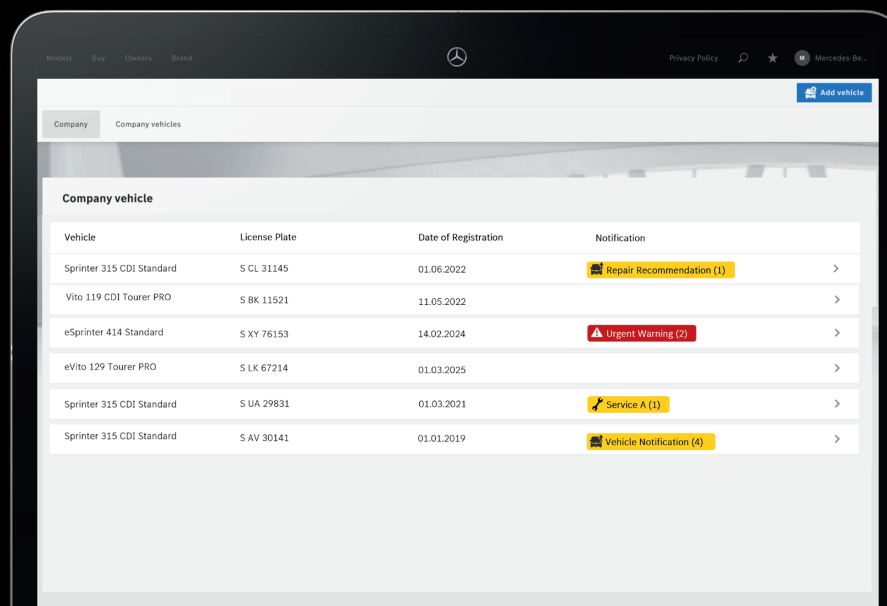


Online in your vehicle list at any time.

With Van Uptime Monitor, you always have a clear and digital overview of your vehicles' technical status – helping you prevent downtime before it happens.³

An overview of all important information. With the vehicle list from Van Uptime Monitor.

- Proactive notifications about the technical status of your vehicles
- Consolidated overview of all recommended actions² for your Mercedes-Benz Vans
- Easy access to vehicle information – online and in real time
- Proactive repair management
- Extensive component coverage⁴ in the vehicle
- Direct online appointment booking with the Mercedes-Benz service partner of your choice



Three smart Digital Extras – for maximum uptime

Keep your vehicle or fleet always ready for action – thanks to the three free Digital Extras from Mercedes-Benz: Van Uptime Monitor, Maintenance Management, and Telediagnosis.



Van Uptime Monitor

Keep track of everything!
Detect critical vehicle conditions immediately and respond before downtime occurs.



Maintenance Management

Plan instead of pause. Early maintenance reminders can be optimally integrated into your workflow. This ensures the value of your vehicles is maintained.



Telediagnosis

Identifies technical irregularities – before they become problems. For shorter downtime and smooth operations.

Register, activate for free, get started!

1 Register

Register on the local Mercedes-Benz website – online or via your Mercedes-Benz service partner.

2 Log-in & activation

Log in and save your preferred Mercedes-Benz service partner in your customer profile.³

**Find out more and activate
Van Uptime Monitor now:**

Digital Extras | Mercedes-Benz Vans

¹ Van Uptime Monitor is available in selected European markets for the Sprinter (907/910) and the Vito (447 as of MOPF2 – 03/2024) equipped with a communications module (LTE) for digital services – for both electric and combustion engine models.

² The recommended actions are based on the current component coverage of Mercedes-Benz Van Uptime. A recommended action is not a guarantee for avoiding a breakdown. Recommended actions carry no guarantees. The users of the vehicle are responsible for its drivable condition. Mercedes-Benz Van Uptime does not absolve them of this responsibility.

³ Logging in to your customer profile on the Mercedes-Benz website is possible with or without a company profile. A company profile additionally provides access to a complete overview of all vehicle models.

⁴ Total electronic component coverage (diagnostic systems, monitoring of function and availability of replacement parts) within the scope of vehicle availability.

The use of certain Digital Extras requires the continuous acceptance of the Terms of Use for Digital Extras and the Mercedes me ID Terms of Use in their respective current versions, the permanent pairing of the vehicle with the Mercedes-Benz user account, the consent to the storage and retrieval of necessary information to activate some Digital Extras within the paired vehicle and – where applicable – the activation of the Digital Extras. After the expiration of limited runtimes, Digital Extras can be extended for a fee in the Mercedes-Benz Store, provided that they are still offered for the respective vehicle at that time. Furthermore, there may be additional prerequisites or restrictions for the usage of some Digital Extras, such as a separate customer-owned contract with a third-party provider (e.g., streaming, conclusion of a data contract for "Comfort Data Volume", navigation functions), the activation of additional Digital Extras to secure full functionality or selected third-party products (e.g., smartphone, smartwatch). As an alternative to the "Comfort Data Volume" a customer-owned data volume (e.g., mobile hotspot) must be used depending on the generation of your multimedia system.

Information on the personal data processed for the usage of Digital Extras can be found in the Privacy Notices for the Digital Extras. The connection of the communication module to the mobile network, including the emergency call system, depends on the respective network coverage and availability of the network providers. Please also refer to any instructions in your vehicle's operating manual.

For Mercedes-Benz as an internationally active company, equal opportunities, diversity, openness, and respect are core values. We demonstrate these in the way we think, act, and communicate. All terms used in this brochure are intended to be inclusive of all genders and identities.

Regarding the information in this brochure: After the editorial deadline of this brochure (06/2025), changes to the product may have occurred. Construction or design changes, colour variations, and changes in the scope of delivery by the manufacturer are reserved during the delivery period, provided such changes or deviations are reasonable for the buyer considering the interests of the seller. If the seller or manufacturer uses symbols or numbers to designate the order or the purchased item, no rights can be derived from these alone. The illustrations may also include accessories and special equipment that are not part of the standard scope of delivery. Colour variations may occur due to the printing process. This brochure is used internationally. However, statements regarding legal, regulatory, and tax provisions and effects are valid only for the Federal Republic of Germany at the time of the editorial deadline. Therefore, please consult your Mercedes-Benz partner for information about the applicable regulations and effects in other countries and for the latest authoritative status.

Provider: Mercedes-Benz AG, Mercedesstraße 120, 70327 Stuttgart, printed in Germany.
Ⓢ and Mercedes-Benz are Trademarks of Mercedes-Benz Group AG.