

A new chapter for FUSO



Keeping you informed. Keeping your business moving.

Dear Customer,

FUSO Truck UK officially began trading on 1 October 2026 as the new General Distributor for FUSO products across Great Britain, responsible for vehicle sales and customer services.

Based at Wentworth Park in Barnsley, the new organisation is dedicated exclusively to FUSO and will work with a nationwide dealer network. The transition has been developed with Daimler Truck UK and Mitsubishi Fuso to support continuity for customers.

Servicing and repairs

FUSO Truck UK anticipates no change to the level of customer support. Please continue to contact your usual Rossetts team for bookings and repair enquiries.

Parts supply

Parts ordering is currently being managed through a Dealer Search system until the FUSO UK temporary system is implemented. This may result in longer lead times for parts supply. Rossetts will make every effort to locate available stock wherever possible to minimise delays.

Service and repair contracts

Existing service, repair and maintenance contracts are being transferred from Daimler Truck Financial Services to FUSO Truck UK, with continuation of coverage. Affected customers will receive direct confirmation. Active tyre maintenance contracts will also retain their coverage.

FUSO breakdown assistance from 1 October 2026

0800 274 0134

Nationwide support through Egertons

At Rossetts, our priority is to keep your vehicles on the road. Some processes are still being finalised, so temporary disruption may occur.

As these new arrangements settle in, please bear with us through the transition. Our staff will continue to do their best to find solutions and support you wherever possible.

If you have an urgent repair or a vehicle off the road, please get in touch with your usual Rossetts service or parts team so we can help. Thank you for your continued support and patience.

Find out more

For further information about FUSO Truck UK and the changes taking place, read the latest update directly from FUSO:

[Read the FUSO Truck UK update](#)

Contact Rossetts Commercials

Aldershot | Eastbourne | Worthing | TPS

General enquiries info@rossetts.co.uk

Rossetts TPS Trade Parts tps@rossetts.co.uk | 0800 980 8303

www.rossetts.co.uk