



**RENAULT**  
Passion for life

# Renault ZOE



1 July 2019



# Simply revolutionary...

Rediscover the pleasure of driving with Renault ZOE. Experience cutting edge technology, and a revolutionary range, join the electric revolution.



**2008**

Initiatives to promote electric vehicles: partnerships with Project Better Place and EDF, presentation of a Scénic prototype powered by a fuel cell and the concept car Z.E. Concept (for Zero Emission).



**2011**

Renault announce they will produce the Twizy and begin taking orders. Production of Fluence Z.E and Kangoo Z.E also begins.



**2014**

Formula E championship is established and Renault design the car used by all teams, the Spark-Renault SRT\_01E. The Renault Edams team wins the inaugural championship.



**2016**

ZOE with Z.E. 40 battery is launched allowing a 186 mile WLTP\*\* range, setting a new milestone in the market of affordable electric vehicles.



**2009**

Twizy concept is unveiled at the Frankfurt Motor show - Fluence Z.E, Kangoo Z.E and ZOE concepts also unveiled.



**2012**

Production version of ZOE unveiled at Geneva motor show. Kangoo Z.E voted international van of the year.



**2013**

ZOE becomes available to buy in the UK.



**2015**

New, more efficient R90 motor introduced, giving 149 miles NEDC\* range.



**2018**

More powerful R110 motor introduced, offering even greater driving pleasure.



\*Homologated range according to NEDC test cycle, for comparison purposes, 250 miles, and may not reflect real life driving results.

\*\*WLTP figures shown are for comparability purposes; only compare figures with vehicles tested to the same technical procedures. The WLTP electric range shown has been achieved using the new (WLTP) test procedure. Figures obtained after the battery was fully charged. Actual real world driving results may vary depending on factors such as the starting charge of the battery, accessories fitted after registration, weather conditions, driving styles and vehicle load. Renault estimates average real world driving figures for this vehicle as 186 miles in the summer and 124 miles in the winter, depending on the factors above. See Driving Range page for more information.





...and awarded  
for it

**WHATCAR?**

**CAR  
OF THE  
YEAR  
2019**

Electric car  
less than £30,000

**carwow**

Car of the Year 18

ECO AWARD  
RENAULT ZOE R110

next  
**greencar**

SUPERMINI  
WINNER 2018



# Renault Zero Emissions

## Always a step ahead

Renault Z.E. has been pushing the boundaries of innovation since revealing the Z.E. concept car in 2008. Since then, we have been fulfilling our commitment and developing our technology so that our vehicles stay at the forefront of the electric vehicle market. In 2016 we launched ZOE with the Z.E. 40 battery, with almost twice the capacity of the previous version. Finally, 2018 sees the introduction of the R110 motor, bringing ZOE more power than before.

## First place on the track - first choice on the road

Our commitment to electric motoring innovation runs deeply in Renault's brand DNA. We were a founding partner in Formula E™, the FIA's newest race series. Winning the team championship in 2014/15 and 2015/16 seasons, along with the driver's championship in 2015/16, proves superior electric technology on the track and, as Europe's number one selling EV brand\*\*, on the road.

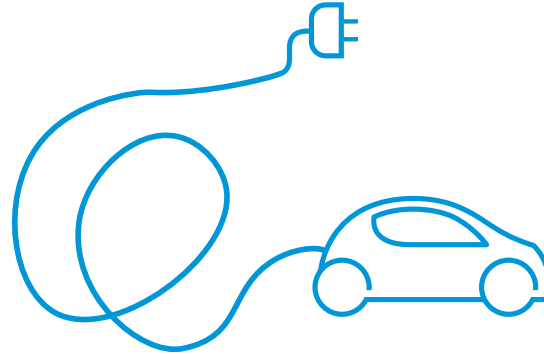


\*\* Renault number 1 EV brand in Europe year ending 2018.

## Easy Electric Life

Electric mobility does not have to be more complicated than fuel-powered cars.

Far from it, electric power comes as second nature in most areas of our lives - have you ever thought about filling up your smartphone with fuel? Your car does not need to be any different from your phone, simply put it on charge before you go to sleep and it will be ready for you in the morning.



## The ZOE Experience

We were amongst the first manufacturers to launch a range of affordable 100% electric vehicles.

We have years of experience helping customers to integrate electric vehicles into their lives, and we have a community of happy ZOE customers to prove it. We are now more than ready to make the electric revolution easy and accessible to everyone. See the [Will the ZOE fit my lifestyle?](#) page to see what are customers think of living with the Renault ZOE.



## It's in our nature

We are very proud of our partnership with the Eden Project in Cornwall.

Through supplying the project with a fleet of 3 ZOE's, 13 Kangoo Z.E.s and 4 Twizys we are supporting them in their mission to connect people with each other and the living world, exploring how we can work together towards a better future.





## Electric identity

A chrome diamond on a wide, black radiator grille, streamlined blue-tinted headlamps and transparent rear lights with concentric blue edges give ZOE a strong electric identity.





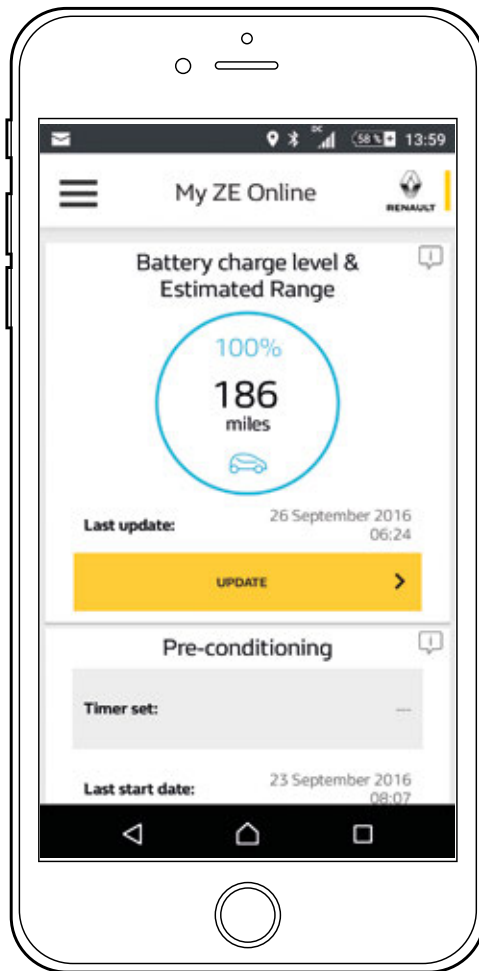
## Effortless, clean styling throughout

ZOE has the stylish appearance of a coupe thanks to built-in rear door handles, which have been branded with the designer's fingerprint. Combined with an interior design that is thoughtful and spacious, ZOE offers the best of both worlds.

Model shown ZOE Dynamique Nav with optional blue interior touchpack



# Technology and innovation



## Z.E. Connected Services

To keep you and your ZOE in sync, there are two Z.E. Connected Services available. These can be controlled using a smartphone or computer.\*

**My Z.E. Connect.** Remotely monitor your battery charging status.

**My Z.E. Interactive.** Remotely charge your battery, pre-condition your car so it's at the desired temperature before you start your journey and set a charging schedule to make the most of off-peak energy tariffs.

\* 3 years free subscription of Z.E. Connect on all models and 3 years free subscription of Z.E. Interactive for Dynamique Nav and S Edition. Z.E. Connected Services is compatible with Apple iOS® and Android® devices and is available in the App store and Google Play® store.



## Renault R-LINK

The Renault R-Link multimedia system delivers an enriched driving experience and is tailored to your ZOE. The intuitive and touch sensitive 7" screen is extremely easy to use and there are a range of apps dedicated to motoring available to purchase as well as the ability for Bluetooth® audio streaming and hands-free calls.\*



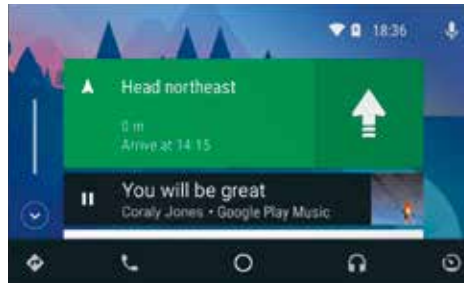
### ZOE driving range and charging points

You can easily view the current driving range, how efficient your driving is and also locate the nearest charging points.



### Make hands-free phone calls

Manually enter numbers or use your contact list to make and receive calls whilst you concentrate on driving\*.



### Android Auto® compatible

This new functionality allows you to connect your Android phone to the car and make the most of some of your favourite apps, like Deezer, Spotify, and Waze, to make your journeys even easier.

# New Z.E. 40 battery

Renault's Z.E. 40 battery stores twice as much energy as its predecessor, despite having exactly the same dimensions! This allows you to travel further while benefitting from the simple recharging, no battery maintenance, and easy recycling at the end of its life.

Located under the floor to lower the centre of gravity, the battery has no impact on either roominess of the car or on the boot volume. ZOE offers 100% torque from start, a quiet motor, no gear changes or petrol stations, **and relaxed driving pleasure.**



# Innovation for a better life

What is the purpose of innovation, if it doesn't offer a tangible benefit?

That's why all of ZOE's innovative features are specifically designed in order to make your electric life even easier.



## 1. Regenerative braking:

Every time the driver brakes, the battery gets a boost of energy. Clever!

## 2. Heat pump:

The heat pump is able to air-condition and heat your car more efficiently than a traditional system, meaning you can stay comfortable without worrying about range.

## 3. EV tyres:

Specifically designed for ZOE, these tyres are able to maximize ZOE's range due to ultra-low rolling resistance technology.\*

## 4. Chameleon Charger™:

Uniquely fitted to ZOE, the Chameleon Charger™ is always able to charge at the maximum power available and is therefore quicker and more efficient, saving you time and money.

## 5. Pre-conditioning:

Through Z.E. Connected Services\*\* you can pre-set the temperature of the car so it's ready for you before you get in. Toasty in winter and cool in summer!

## 6. Eco-mode:

When using the eco-mode, the dynamic performance and air conditioning or heating is limited to maximize ZOE's driving range.





# What makes ZOE so special?

No fuss, zero CO<sub>2</sub> emissions\*, easy to drive - these are all the things we love about Electric Vehicles and all the things that the Renault ZOE stands for. There are many benefits to owning a Renault ZOE, including:

**Easy Electric Life.** Renault Z.E. makes the electric revolution easy. We provide you with all the basics you need to integrate ZOE into your life, including your home charging solution. There is nothing left to worry about!

**Wall-Box Included.** ZOE is offered with a free home charge point installed for brand new retail customers with off-street parking\*\* so it makes charging at home a no-brainer. Get home, plug-in and relax. Goodbye petrol station, hello freedom!

**Chameleon Charger™.** Our innovative Chameleon Charger is unique to ZOE and ensures your ZOE is always able to charge at the maximum power available to it, saving you time and making the most of the any charging station whilst on the move or at home!

**Truly Connected.** A connected life is no longer a thing of the future. Z.E. Connected Services takes communication between smartphone and car to another level, allowing features such as remote charging, monitoring of your charge status and pre-conditioning.†

**Style.** We all want style in our lives and ZOE gives you just that. With its chrome diamond on a wide radiator grille, streamlined blue tinted headlamps and transparent rear lights, ZOE has its very own electric identity.

**Low running costs.** Charging ZOE at home is not only easy but cost effective as well. With a full charge costing just over £3†, you will start saving money, journey after journey!

\*CO<sub>2</sub>, while driving: 0 g/km, MPG: n/a according to WLTP homologation tests. \*\*Homecharger provided and installed by BP Chargemaster PLC and only available for eligible customers. See [Wall-Box Included Page](#) for more information. †Features available depend on qualifying subscription. See [Technology and Innovation page](#) for more information. † Recharge cost is £3.11 - based on (a) Economy 7 overnight electricity charges (Bulb vari-fair tariff with payment via monthly Direct Debit) and (b) a full recharge of the 41kWh battery.

# Driving Range

Now that ZOE is available with Z.E. 40 Battery giving a revolutionary WLTP\* range of 186 miles on one charge, range anxiety is a thing of the past. With a real life estimate of 186 miles in summer and 124 miles in winter\*\* ZOE is able to get you wherever you need to go with less need to recharge on the way, saving you time and money.

Range (miles)	Dynamique Nav R110 Z.E. 40	S Edition R110 Z.E. 40	Cost in Pence p/per mile†
WLTP*	186	186	2p
Summer (real world estimate)	186	186	2p
Winter (real world estimate)	124	124	3p

**\*What is the WLTP and why the real-life range is similar to it?**

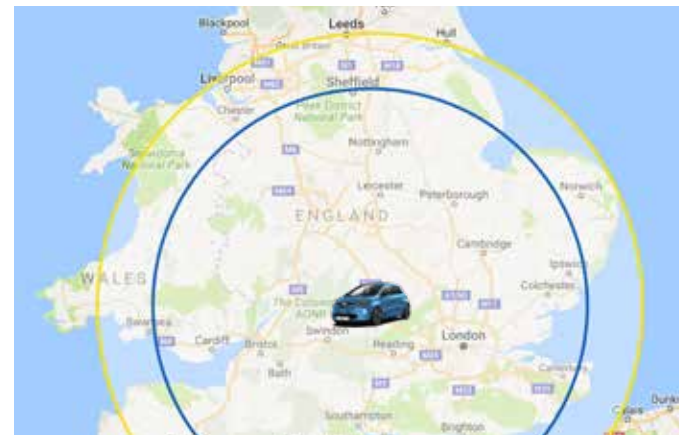
Worldwide Harmonized Light Vehicles Test Procedures (WLTP), this new homologation protocol gives fuel consumption and driving range results that are much closer to real life conditions figures than the NEDC protocol.

While the old NEDC test determined test values based on a theoretical driving profile, the WLTP cycle was developed using real-driving data, gathered from around the world. WLTP therefore better represents everyday driving profiles.

WLTP figures shown are for comparability purposes; only compare figures with vehicles tested to the same technical procedures. The WLTP electric range shown has been achieved using the new (WLTP) test procedure. Figures obtained after the battery was fully charged. Actual real world driving results may vary depending on factors such as the starting charge of the battery, accessories fitted after registration, weather conditions, driving styles and vehicle load. Renault estimates average real world driving figures for this vehicle as 186 miles in summer and 124 miles in winter, depending on the factors above.

**\*\*Why is the range reduced in winter?**

Like all batteries, those in Z.E. vehicles are less efficient in cold weather than at warmer ambient temperatures. This means that you can expect a reduction in the range of your Renault Z.E. in the winter. Also, in winter you are more likely to use the heating, which means ZOE consumes more energy.



**Illustrated range for ZOE with Z.E. 40 Battery**

— Summer Range  
— Winter Range

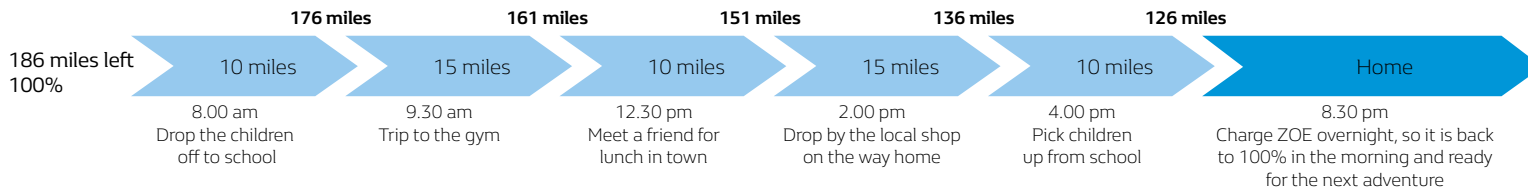
Charging times	Dynamique Nav R110 Z.E. 40	S Edition R110 Z.E. 40	
7kW (0-100%)	7-8 hours	7-8 hours	This is the rate your free <sup>^</sup> home charging point will be charging at. The majority of your charging will take place here, typically at night. The average adult needs 8 hours of sleep and the same goes for ZOE!
22kW (0-100%)	2 h 40	2 h 40	On most journeys, there is no need to fully recharge and you will typically only top-up for half an hour at a motorway station. The perfect excuse for a cup of coffee.

† Recharge cost is £3.11 - based on (a) Economy 7 overnight electricity charges (Bulb vari-fair tariff with payment via monthly Direct Debit), (b) a full recharge of the 41kWh battery and (c) 186 miles on one charge.  
<sup>^</sup>Homecharger provided and installed by BP Chargemaster PLC and only available for eligible customers. See [Wall-Box Included Page](#) for more information.

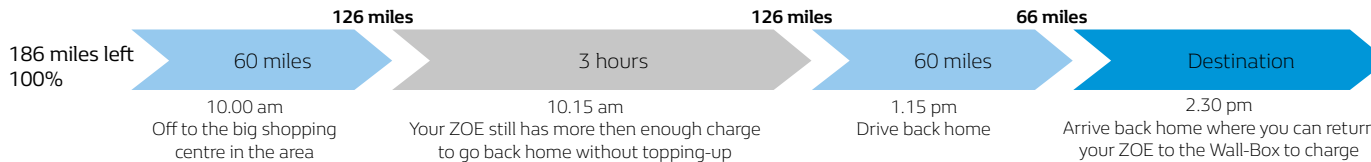
# Different Journey and Charging Scenarios<sup>^</sup>

People's daily schedules can be very different. However, ZOE with Z.E. 40 battery can now accommodate even longer journeys.

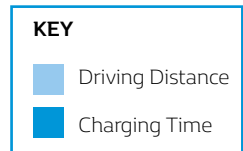
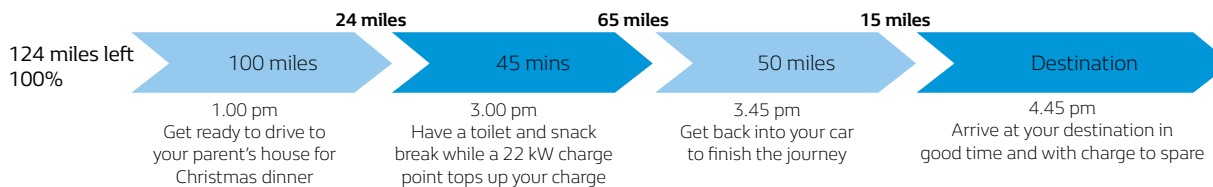
## Multiple short journeys summer



## 120 mile roundtrip trip summer



## 150 mile journey winter



## Did you know that...

- ...the average daily mileage of people in the UK is just under 27 miles\*? Even if you drove double that everyday, you would not even come close to ZOE's limits.
- ...ZOE's unique Chameleon Charger™ is clever and can adapt to different chargepoints? It is always able to charge at maximum power and is therefore quicker and more efficient. [See Battery and Charging page for more information.](#)
- ...there are many ways to maximize your range? ZOE's smart eco-mode, driver coaching tips, and regenerative braking are able to optimise your driving range.

<sup>^</sup>For illustration purposes only and based on the estimated driving range of ZOE with Z.E. 40 Battery available on ZOE Dynamique Nav and S Edition.  
<sup>#</sup>Based on the average daily mileage of people in the UK across all brands and models in the New Car Buyer Survey published in January 2018.

# Battery and charging

Just like the other models in the Renault Z.E. range, ZOE is fitted with a lithium-ion battery, offering great performance. It is very simple to charge, even when it is fully discharged and it can also be recycled at the end of its life.

Thanks to The Chameleon Charger™ that is uniquely fitted to ZOE, it is compatible with various power sockets and sources, providing you with a range of charging options. The result? Minimised charging times and maximised flexibility.

## Three easy ways to charge?

**1. At Home.** - A Homecharger is fitted by BP Chargemaster and offers a 7kW charge that can fully charge the ZOE in 7-8 hours. Now that ZOE with Z.E. 40 battery can go even further, the majority of your charging will take place at home so that topping up the car can be effortlessly integrated into your daily routine <sup>(1,2,3 & 4)</sup>.

**2. Destination.** There are already over 11,000 public charging posts nationwide that provide a charge between 22kW to 43kW and can charge your car from 3-16 hours respectively. This type of charge is ideal for round trips, such as going to and from one destination.

**3. Quick.** These appliances are placed at key locations such as motorway services and have a 43kW capacity. They are ideal for long journeys and will charge your ZOE with Z.E. 40 battery to 100% in 2h 40 mins.

## Not sure where to find chargepoints around you?

Visit [www.renault.co.uk/vehicles/new-vehicles/zoe/battery-and-charging](http://www.renault.co.uk/vehicles/new-vehicles/zoe/battery-and-charging) or download the free Z.E. Explore App to find public posts in your area!\*





# Wall-Box included

Renault has chosen BP Chargemaster as our preferred Electric Vehicles Charging partner, through which we are able to take advantage of a government grant of up to 75% support. BP Chargemaster is able to offer our retail customers a FREE<sup>(1)</sup> 7kW Homecharger, fully installed and able to charge a ZOE with Z.E. 40 battery from flat-to-full in 7-8 hours<sup>(2)</sup>.

## Key Benefits of a BP Chargemaster Homecharger

- BP Chargemaster Homechargers are fully tested by Renault and carry the Renault Z.E. Ready certification, ensuring these are perfectly compatible with your Renault ZOE.
- The Homecharger has optimal weather resistance thanks to ABS injection moulding, meaning it is suitable for both indoor and outdoor use.
- Key controlled access, so there's no risk of someone using your charger without your consent.
- Ergonomic and discrete design
- Built-in communications module, enabling free access to the electrical consumption data<sup>(3)</sup> of your charger for 4 years after the installation date, via a dedicated web portal called chargevision.

As long as you have off-street parking and modern household electrics, you're eligible for your Wall-Box installation<sup>(4)</sup>.

## Wall-Box installation - It's as simple as 1,2,3...

1. Renault make BP Chargemaster aware of your Wall-box application request.
2. BP Chargemaster process your application and will contact you to discuss your household electrics and arrange an installation date with you.
3. A specialised BP Chargemaster installation engineer will be sent out to carry out the installation, normally within 2-3 weeks from completion of your application.

(1) Based on eligibility of the Wallbox included offer and meeting the qualifying criteria of the OLEV (Electric Vehicle Homecharge Scheme) subsidy of £500.00 (including VAT). Full Terms and conditions <https://www.renault.co.uk/services/renault-ze/charging-solutions.html> and <https://www.renault.co.uk/vehicles/new-vehicles/zoe/battery-and-charging.html> (2) Based on a standard single-phase domestic installation, carried out by 1 man within a maximum of 6 man hours – cable run under 20 metres, no civil works and no electrical remedial work required, asbestos free site, working at normal height. Other costs may apply to a specific installation, which will be confirmed before any work is undertaken. (3) Indicative information – subject to transmission of data and O2 network coverage. (4) The key qualifying criteria for a subsidised homecharger is to prove ownership/primary use of an EV, live in a home with modern household electrical installation and have off-street parking and/or a garage. Finally you need to agree that you will not be claiming back the VAT on the installation and to have the charger's electrical consumption data monitored by OLEV for a period of 3 years from the date of installation. [https://www.gov.uk/government/uploads/system/uploads/attachment\\_data/file/564537/evhs-guidance-for-customers-v-2.1.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/564537/evhs-guidance-for-customers-v-2.1.pdf). Your vehicle must equally be on the approved plug-in car grant list - <https://www.gov.uk/plug-in-car-van-grants/eligibility>



## A little information about BP Chargemaster...

BP Chargemaster is the UK's leading provider of domestic charging solutions, having supplied over 30,000 domestic charging units to date in 12 European countries.

BP Chargemaster Homechargers are manufactured right here in the UK, at BP Chargemaster's modern manufacturing facilities. BP Chargemaster offers a comprehensive installation service with their team of experienced and qualified engineers, right across the UK. Once you have had your BP Chargemaster Homecharger installed, you will be able to apply for your POLAR Network Card, giving you access to the UK's largest public charging infrastructure, with over 6,500 charging points in key locations all across the country.





RESTAURANT  
SHOPPING CENTER



ZOE





# Will the ZOE suit my lifestyle?

At Renault we believe that the ZOE can be the perfect fit for a wide range of lifestyles, whether its for a daily city commute, multiple short runs to the local school or shops or even long leisurely drives. Don't just take our word for it, this is what some of our customers have to say as well. Have a look at [www.renault.co.uk](http://www.renault.co.uk) to see what even more of our customers have to say about their ZOE!



**Gary - Liverpool 10/10**

**+** *Absolutely fantastic car, big inside and excellent range.*

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**Kenneth - Ninemileburn 10/10**

- +** *Economical stress free driving with a brilliant and efficient climate control system. There is not enough space to praise this car. Suffice it to say we bought a second one with the longer range and have kept the first one.*
  - *Poor badge quality the first rectified on the second one.*
- 

**Alastair - Peterborough 10/10**

- +** *Excellent car, the electric makes it very economical to run. It is fun to drive and doesn't feel like a small car. Highly recommend buying one.*
- *None I have come across.*



# Z.E. Explore



Discover the Renault ZOE in a way that you have never experienced before.

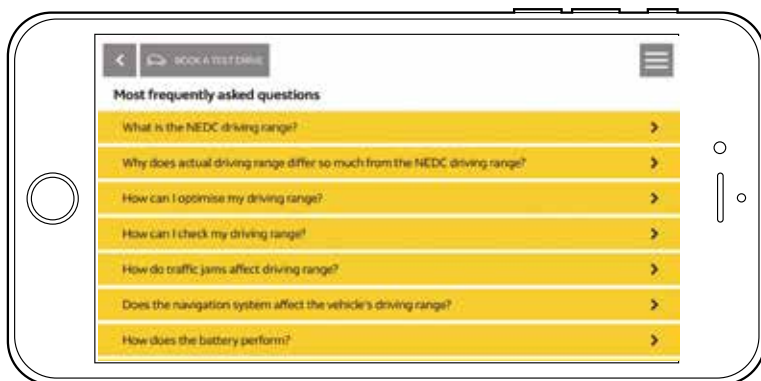
Download the new free Z.E. Explore App to see how ZOE could work for you, through a dynamic trip simulator and information around Z.E. features and offers<sup>^</sup>.



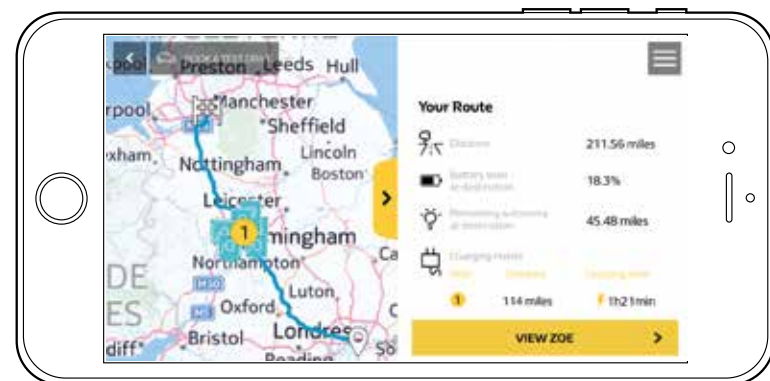
Discover all the facets of an Easy Electric Life



Find out about charging points around you



Your questions answered!



Simulate longer journeys with ZOE and find how much you could save on fuel!

<sup>^</sup>Z.E. Explore is compatible with Apple iOS<sup>®</sup> and Android<sup>®</sup> devices and is available in the App store and Google Play<sup>®</sup> store.



ZOE





# Standard features

## DYNAMIQUE NAV



16" "black shadow" alloy wheels



Dynamique upholstery



### EXTERIOR STYLING

- 16" 'black shadow' alloy wheels
- Chrome front grille surround

### INTERIOR STYLING

- Black Dynamique Nav upholstery
- Steering wheel leather-covered

### DRIVING AND CONTROLS

- Hands-free keycard with push button Start/Stop function
- Automatic headlights and rain sensitive front wipers

### COMFORT AND CONVENIENCE

- Electric windows - rear
- Electrically folding door mirrors

### COMMUNICATION AND ON-BOARD TECHNOLOGY

- 4x35W 3D sound Renault R-LINK Multimedia system including 7" touch screen, TomTom® LIVE navigation, DAB FM tuner, Bluetooth®\* audio streaming and hands-free calls, and voice control
- Rear parking sensors

### Z.E. SPECIFIC EQUIPMENT

- Z.E. 40 Battery
- 16" Michelin ENERGY E-V tyres
- Z.E. Interactive (remote battery charging, remote preconditioning, and charge scheduling) 3 year subscription. Renewal required after 3 years\*\*

\*For compatible devices, please refer to <https://www.renault.co.uk/services/multimedia/bluetooth-compatibility.html>

\*\*Z.E. Connected Services is compatible with Apple iOS® and Android® devices and is available on the App store and Google Play store®.



# Standard features

## S EDITION (additional equipment to Dynamique Nav)



17" 'black optemic' alloy wheels\*\*



S Edition upholstery



### EXTERIOR STYLING

- 17" black optemic alloys (FOC option)\*\*
- BOSE® sill plate and exterior badges

### INTERIOR STYLING

- Part premium leather, part synthetic leather, part cloth upholstery

### COMFORT AND CONVENIENCE

- Rear view reversing camera

### COMMUNICATION AND ON-BOARD TECHNOLOGY

- BOSE® Premium 3D Sound Renault R-LINK Multimedia system including 7" touch screen, TomTom® LIVE navigation, DAB FM tuner, Bluetooth® audio streaming and hands-free calls, and voice control

\*For compatible devices, please refer to <https://www.renault.co.uk/services/multimedia/bluetooth-compatibility.html>

\*\*Free of charge option. Please be aware that Michelin ENERGY E-V tyres are not available with 17" alloys, therefore WLTP range with this option will be reduced to 174 miles.

# Interior personalisation

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## **DYNAMIQUE NAV** Purple interior option touch pack



This new option pack on Dynamique Nav adds purple touches to the interior of your car.

- Purple accents around the dashboard, the speakers and the gearbox lever
- Black strips surrounding the R-LINK screen
- Specific purple/black upholstery with purple stitching and accents on the doorpanel armrests



# Interior personalisation

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## **DYNAMIQUE NAV** Blue interior option touch pack



This new option pack on Dynamique Nav adds blue touches to the interior of your car.

- Blue accents around the dashboard, the speakers and the gearbox lever
- Black strips surrounding the R-LINK screen
- Specific blue/black upholstery with blue stitching and accents on the doorpanel armrests



# Colours



GLACIER WHITE <sup>(1)</sup>  
369



HIGHLAND GREY <sup>(2)</sup>  
KQA



MARS RED <sup>(3)</sup>  
NPK



DIAMOND BLACK <sup>(2)</sup>  
GNE



ZIRCON BLUE <sup>(3)</sup>  
RQG



TITANIUM GREY <sup>(2)</sup>  
KPN



ARCTIC WHITE <sup>(3)</sup>  
QNC



ACONITE <sup>(3)</sup>  
LNJ

(1) Non metallic paint  
(2) Metallic paint  
(3) Renault i.d. metallic paint

	Glacier White (369)	Artic White (QNC)	Zircon Blue (RQG)	Highland Grey (KQA)	Mars Red (NPK)	Diamond Black (GNE)	Titanium Grey (KPN)	Aconite (LNJ)
Dynamique Nav	FOC	o	o	o	o	o	o	o
S Edition	FOC	o	o	o	o	o	o	o

FOC = Free of charge option O= Optional - = Not available It should be noted that printing limitations do not permit the subtle paintwork shades on these pages to be shown with absolute accuracy please visit your Renault dealer to see ZOE in her true colours.



# Experience your Renault ZOE to the max with our accessory packages

## **BOOT CABLE STORAGE**

Double boot floor for cable storage



## **CHARGING CABLE**

Recharge your vehicle quickly and in total safety at a wallbox, public charging station, or domestic socket



## **PREMIUM DELIVERY PACK**

Upgrade your delivery pack with the special Z.E. designed mats



## **PROTECTION PACK**

Bootliner, alarm and door sill trim



For prices, please refer to the Renault Car Price Guide available at your local dealer and on [www.renault.co.uk](http://www.renault.co.uk).



# Purchase options

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**We have created two ownership options to allow you to tailor how you buy your car.**

## **HOW IT WORKS - BATTERY HIRE**

This ZOE offering allows you to buy the vehicle and lease the battery, reducing the purchase price and providing maximum peace of mind.

- ✓ You only pay for what you need - we personalise your battery hire monthly payment to your requirements
- ✓ Battery performance guaranteed to at least 75% of original capacity, or we'll repair or replace it
- ✓ If you decide to sell your ZOE, your obligation will cease once the new owner takes over the agreement
- ✓ No worries - complete 24/7 roadside assistance, even if you run out of charge

For more detail about how the battery hire works please visit our website [www.renault.co.uk/ZOE](http://www.renault.co.uk/ZOE)

## **HOW IT WORKS - FULL PURCHASE**

In addition to ZOE (battery hire) we also offer the ZOE i which allows you to buy the vehicle and the battery.

- ✓ No on-going monthly payments, just one simple payment.
- ✓ No Mileage limit in the battery contract.
- ✓ Roadside assistance, breakdown only.
- ✓ Battery guarantee of 8 years / 100,000 miles (160,000 km), whichever comes first, this includes the battery performance guarantee to at least 66% of its original capacity.

For more detail about how full purchase works please visit our website [www.renault.co.uk/ZOE](http://www.renault.co.uk/ZOE)

For prices, please refer to the Renault Car Price Guide available at your local dealer and on [www.renault.co.uk](http://www.renault.co.uk).

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## **HOW IT WORKS - PLUG IN CAR GRANT (PiCG)**

In order to help reduce carbon emissions in the UK, the Government launched the Plug in Car Grant (PiCG) scheme in 2010. The scheme is managed by OLEV (Office for Low Emission Vehicles) who are a cross Government team within the Department for Transport. This scheme is split into three categories with varying support available. The Renault ZOE comes under category 1, which means it qualifies for the highest level of support - a grant of 35%, up to a maximum value of £3,500, towards the cost of a new ultra-low carbon car, which is provided to a consumer at the point of purchase. The grant is applied to the Total Retail Price after discounts which includes the Basic Price and the VAT (this excludes the delivery charge, first registration and any optional extras).

# Equipment and options

	Dynamique Nav	S Edition
<b>SAFETY</b>		
ABS with EBD (Electronic Brake Distribution) and emergency brake assist	●	●
Child locking for rear doors	●	●
Cruise control and speed limiter	●	●
Electronic brake distribution (EBD)	●	●
Electronic stability control (ESC) with understeer control system (CSV) and (ASR) traction control	●	●
Front curtain airbags for driver and passenger	●	●
Front driver and passenger airbags	●	●
Front passenger airbag (disconnectable)	●	●
Height adjustable headrests on outer rear seats	●	●
Height adjustable 3-point front seatbelts with pretensioners	●	●
ISOFIX fittings on outer rear seats and front passenger seat	●	●
R.A.I.D. (Renault Anti Intruder Device) automatic door locking	●	●
Z.E. Voice (low speed pedestrian warning)	●	●
<b>COMFORT</b>		
Dynamique upholstery	●	-
S Edition part leather, part synthetic leather, part cloth upholstery	-	●
Climate control air conditioning with temperature and humidity sensors	●	●
Driver and passenger sun visors	●	●
Electric windows, (front and rear) with driver one-touch anti-pinch functionality	●	●
Electrically folding mirrors	●	●
Height and reach-adjustable steering wheel	●	●
Hill start assist	●	●
Integrated headrests on front seats	●	●
Hands-free key card	●	●
Leather steering wheel and gear lever knob	●	●
Moveable ashtray / storage	●	●
Rear parking sensors	●	●
Rear parking camera	○	●
Vanity mirror on driver and passenger sun visors	●	●
<b>VISIBILITY</b>		
Automatic headlights	●	●
Automatic wipers with rain sensors	●	●
Bi-halogen headlights	●	●
Electrically adjustable heated door mirrors	●	●
LED daytime running lights	●	●
<b>STORAGE</b>		
1.5 L bottle storage in the front doors	●	●
Centre console with storage	●	●
Glove compartment (7 L)	●	●
Pocket on back of passenger seat	●	●
<b>TECHNOLOGY</b>		
Radio Arkamys R-LINK 4x35W output with DAB Radio	●	-
BOSE® Premium 3D Sound with FM/DAB tuner	○	●
Carminat TomTom® navigation system	●	●
Hands-free Bluetooth®*	●	●
R-LINK multimedia system: 7" touchscreen, TomTom® LIVE navigation, FM tuner, Bluetooth® audio streaming and hands-free calls*, USB and AUX sockets, voice control, vehicle applications	●	●
<b>Z.E. - SPECIFIC EQUIPMENT</b>		
Z.E. 40 battery (186 miles WLTP* range) with R110 motor	●	●
7kW Z.E. ready domestic Wall-box fitted at your home (exclusive to retail customers)†	●	●
Chameleon Charger™ with charging time to 100% in as little as 2h40 from a 22kW charger	●	●
Charging cable (Type 2 Mode 3)	●	●
Connectivity : All R-LINK applications including email, R-LINK tweet, Renault assistance, and weather + TomTom® LIVE services (1 year subscription)	●	●
Eco-mode	●	●
Front charger socket (charging flap under the Renault logo)	●	●



	Dynamique Nav	S Edition
<b>Z.E. - SPECIFIC EQUIPMENT continued</b>		
Power saver, battery gauge and integrated mileage counter	●	●
Range Optimizer system: Heat pump, bi-modal braking system and Michelin ENERGY E-V tyres <sup>(1)</sup>	●	●
TFT display with trip computer and driving style indicator	●	●
Z.E. Connect (remote monitoring of battery charge and estimated range) 3 years free as standard. Annual renewal required after 3 years	●	●
Z.E. Interactive (remote battery charging, remote preconditioning and charge scheduling) 3 years free as standard. Renewal required after 3 years	●	●
<b>EXTERIOR</b>		
16" 'black shadow' alloy wheels with Michelin ENERGY™ E-V tyres	●	●
17" 'black optemic' alloy wheels <sup>(2)</sup>	-	FOC
Body coloured front door handles	●	●
Hidden rear door handles	●	●
Tyre repair kit	●	●

	Dynamique Nav	S Edition
<b>OPTIONS</b>		
<b>COMMUNICATION</b>		
BOSE® Premium 3D Sound with FM/DAB tuner	○	●
<b>TECHNOLOGY</b>		
Connectivity + TomTom® LIVE 3 year subscription	○	○
Heated front seats in 3 levels	○	○
Rear view camera	○	●
Western European mapping	○	○

<b>Z.E. - SPECIFIC EQUIPMENT</b>		
Z.E. Connect: (remote monitoring of battery charge and estimated range) optional 3 year extension	○	○
<b>EXTERIOR</b>		
17" alloy wheels <sup>(2)</sup>	○	○
Metallic paint	○	○
Metallic Renault i.d. paint	○	○
<b>INTERIOR</b>		
Blue interior colour touch pack	○	-
Purple interior colour touch pack	○	-

	Dynamique Nav	S Edition
<b>ACCESSORY PACKS†</b>		
Charging cable for occasional use charging with 10 amp/3 pin domestic socket - charge time in excess of 30 hours for vehicles equipped with Z.E. 40 battery	○	○
Protection pack	○	○
Delivery pack	○	○
Premium delivery pack	○	○

For prices, please refer to the Renault Car Price Guide available at your local dealer and on [www.renault.co.uk](http://www.renault.co.uk).

● = Standard (therefore no cost) ○ = Optional - = Not available FOC = Free of charge option \*For compatible devices, please refer to <https://www.renault.co.uk/services/multimedia/bluetooth-compatibility.html> (1) Not available with the 17" aluminium alloys (2) Not available with Michelin ENERGY E-V tyres therefore WLTP range with this option will be 174 miles \*WLTP figures shown are for comparability purposes; only compare figures with vehicles tested to the same technical procedures. The WLTP electric range shown has been achieved using the new (WLTP) test procedure. Figures obtained after the battery was fully charged. Actual real world driving results may vary depending on factors such as the starting charge of the battery, accessories fitted after registration, weather conditions, driving styles and vehicle load. Renault estimates average real world driving figures for this vehicle as 186 miles in summer and 124 miles in winter with the R110 motor, depending on the factors above. See **Driving Range page for more information** †Accessories pricing includes fitting ‡Based on eligibility of the Wallbox included offer and meeting the qualifying criteria of the OLEV (Electric Vehicle Homecharge Scheme) subsidy of £500.00 (including VAT). Full Terms and Conditions <https://www.renault.co.uk/services/renault-ze/charging-solutions.html> and <https://www.renault.co.uk/vehicles/new-vehicles/zoe/battery-and-charging/html>

## EASYLIFE SERVICE PLAN

### EasyLife Service Plan

3 Years / 30,000 miles

4 Years / 40,000 miles

### EasyLife Service Plan+

Servicing & Extended Warranty 4 Years / 100,000 miles

One off\* and monthly\*\* payment options available

\*The EasyLife Service Plan offer is available for all retail vehicles and valid at participating dealers only or Renault.co.uk and can be purchased up to 12 months after registration or before the first service (whichever is sooner). Vehicles must be ordered and registered between 21st December 2018 and 30th September 2019. \*\*The EasyLife Service Plan is available for eligible retail vehicles on a 36 or 48 monthly payment option and are only available at point of signing a finance agreement provided by Renault Finance. Rivers Office Park, Denham Way, Rickmansworth, WD3 9YS. Guarantees and indemnities may be required. You must be a UK resident (excluding the Channel Islands) and over the 18 to apply for finance. Terms & Conditions apply.

The Renault Service plan covers the manufacturer's minimum maintenance programme requirements for the term of the Service Plan purchased (refer to the Warranty and Service sheet in the Handover Document wallet for details). The plan ends when you reach the age or mileage limit (whichever comes first). Services must be carried out in line with the manufacturer's minimum maintenance programme requirements and servicing intervals within +/-1 month or 1,000 miles of the service interval and can only be carried out at a Renault Approved outlet. Service plans do not cover wear and tear items such as (but not limited to) tyres, wiper blades or brakes. For Service plan full Terms & Conditions visit [www.renault.co.uk/owners](http://www.renault.co.uk/owners). Cannot be part exchanged, refunded or transferred. All prices quoted are MRRP.

# Dimension diagrams Technical specification



## BOOT VOLUME (litres)

Boot height under shelf	338
Boot with rear seat folded	1,225

## DIMENSIONED DRAWING (mm)

<b>A</b>	Wheelbase	2,588
<b>B</b>	Overall length	4,084
<b>C</b>	Front overhang	839
<b>D</b>	Rear overhang	657
<b>E</b>	Front track	1,511
<b>F</b>	Rear track	1,510
<b>G</b>	Overall width on moulding strips/with wing mirrors	1,730 / 1,945
<b>H</b>	Unladen height	1,562
<b>H1</b>	Unladen height with tailgate open	2,028
<b>J</b>	Unladen boot sill height	724
<b>K</b>	Ground clearance, laden	120
<b>L</b>	Cabin length	1,678
<b>M</b>	Front elbow width	1,384
<b>M1</b>	Rear elbow width	1,390
<b>N</b>	Front shoulder width	1,365
<b>N1</b>	Rear shoulder width	1,320
<b>P</b>	Front headroom at 14°	904
<b>Q</b>	Rear headroom at 14°	826
<b>Y</b>	Maximum boot entry width	941
<b>Y1</b>	Lower boot entry width	899
<b>Y2</b>	Interior width between wheel arches	1,037
<b>Z</b>	Boot opening height	685
<b>Z1</b>	Maximum loading length with rear bench seat folded	1,426
<b>Z2</b>	Height under shelf	622
<b>Z3</b>	Length of load behind seats	580

## DYNAMIQUE NAV / S EDITION R110 Z.E. 40

Approval types	AGVYA0	
Number of seats	5	
<b>ENGINE</b>		
Engine type	SAGEN3	
Electric motor technology	Synchronous with rotor coil	
EEC maximum power (kW/hp) / at maximum rpm	80 (108) / 3.395-10.886	
EEC peak torque (Nm) / at maximum rpm	225 / 500-3.395	
<b>BATTERY</b>		
Technology	Lithium Ion	
Total voltage	400	
Number of modules / cells	12 / 192	
On-board power (kWh)	41	
Battery weight (kg)	305	
<b>CHARGING</b>		
Chameleon™ Charger	Adaptable for single or three-phase power from 3 - 43 kW	
	3kW (single phase 16a charge point)	15 hours
Charging time	7kW (single phase 32a found as domestic wall boxes or in public car parks)	7h 30 mins
	22kW (3 phase 32a charge point found in public car parks)	2h 40 mins
<b>GEARBOX</b>		
Gearbox type	Gearbox with single-speed reduction gear bar	
Number of forward ratios	1	
<b>PERFORMANCE</b>		
Top speed (mph)	84	
0-30 mph / 0-62 mph (secs)	3.9 / 11.4	
<b>EEC FUEL CONSUMPTION Standard no. 93/116</b>		
WLTP <sup>(1)</sup> driving range (miles)	186 <sup>(2)</sup>	
Likely driving range in suburban driving: winter season / warmer season (miles)	124 / 186	
Standardized consumption (Wh/km)	178	
CO <sub>2</sub> (g/km) <sup>(3)</sup>	0	
Urban / extra-urban / mixed conditions (L/km) <sup>(3)</sup>	0 / 0 / 0	
<b>STEERING</b>		
Assisted	Yes (electric)	
Turning circle between kerbs (m)	10.56	
Number of steering wheel turns	2.73	
<b>AXLES</b>		
Front/rear axle types	Pseudo McPherson / Torsion beam rear axle	
Ø front/rear anti-roll bars (mm)	23 / 25	
<b>WHEELS AND TYRES</b>		
Standard wheel rims (")	16" (Dynamique and S Edition)	
Tyre dimensions	MICHELIN ENERGY™ E-v tyres: 195 / 55 R16	
<b>BRAKING</b>		
Continental TEVES ABS	Yes	
Emergency Brake Assist (EBA)	Yes	
Electronic brake force distribution	Yes	
ESP with UCL	Yes (+ASR)	
Front: solid disc (SD), ventilated disc (VD) Ø (mm)	Ventilated disks, 259	
Rear: drum (D), solid disc (SD), ventilated disc (VD) Ø (mm)	9" drum	
Parking brake	Manual	
<b>AERODYNAMICS AND CAPACITY</b>		
SCx	0.75	
Fuel tank (L)	0	
<b>WEIGHT (kg)</b>		
Unladen kerb weight	1,575	
Unladen kerb weight on front / rear	917 / 658	
Max. gross vehicle weight (GVW)	1,954	
Within the max. allowable front/rear GVW	1026 / 928	
Max. braked / unbraked towing weight	Not allowed / Not allowed	

(1) WLTP figures shown are for comparability purposes; only compare figures with vehicles tested to the same technical procedures. The WLTP electric range shown has been achieved using the new (WLTP) test procedure. Figures obtained after the battery was fully charged. Actual real world driving results may vary depending on factors such as the starting charge of the battery, accessories fitted after registration, weather conditions, driving styles and vehicle load. Renault estimates average real world driving figures for this vehicle as 186 miles in summer and 124 miles in winter with the R110 motor, depending on the factors above. (2) The official WLTP driving range is 186 miles (R110). (3) Fuel consumption and emissions measured in accordance with applicable regulations.

# Renault services

## 3 Years Warranty

Your vehicle is covered by a warranty package for up to 3 years from date of first registration (unlimited mileage during the first 24 months, followed by a further 1 year limited to a total mileage of 100,000). Your Renault Z.E. Dealer is able to repair or replace without charge, parts that are found to have a material or assembly defect that is recognised by Renault. Paintwork warranty runs for 3 years and the anti-corrosion warranty for 12 years.

For Renault Z.E. Warranty Terms and Conditions please visit [www.renault.co.uk/warranty](http://www.renault.co.uk/warranty)

## 3 Years Roadside Z.E. Assistance

Should you need it, we'll provide emergency roadside repairs or tow you to the nearest Renault Z.E. Dealer. This service is available 24 hours a day and is provided for the duration of the battery lease. For the 'i' version where the traction battery is not leased, Renault Z.E. Assistance applies for a period of 36 months from the date of first registration. Assistance is provided within the UK & Northern Ireland only at roadside, home and includes national recovery and onward travel. Renault Z.E. Assistance applies to mechanical or electrical defects which are covered by warranty.

For Renault Z.E. Assistance Terms and Conditions please visit [www.renault.co.uk/assistance](http://www.renault.co.uk/assistance)

## EasyLife Service Plan

Renault's EasyLife Service Plan is the ultimate package to provide care free servicing for the first 3 years or 30,000 miles (whichever is sooner). It really is the hassle free way to take care of our Renault and benefits from;

- Inflation Proof Servicing - You know exactly what you'll pay and there are no hidden costs
- Peace of Mind - No matter where life takes you, we'll be there in over 5000 workshops across Europe
- Renault Expertise & Quality - Our highly trained technicians know your Renault inside out

The EasyLife Service Plan contains Renault services in-line with the manufacturer's service schedule, plus comes with a complimentary vehicle health check to ensure your Renault is in the best condition possible.

EasyLife servicing and warranty enhancements also available. Refer to the Price Guide for more details.

One off\* and monthly\*\* payment options available.

## Finance options\*\*\*

There are a wide variety of ways in which the purchase of a new vehicle can be financed. Renault Finance offers all of them, so whether you're a fleet buyer or private buyer, Renault Finance is ideally placed to tell you which plan or combination of plans best suits your needs and circumstances.

## Renault car insurance option<sup>1</sup>

A car as well designed as your Renault deserves an insurance policy to match. Renault Insurance comes with a 5 Star Defaqto<sup>4</sup> rating and has been specifically created to provide superb protection for you and your car. In addition to a very competitive premium, Renault Insurance also includes: Renault approved parts fitted in Renault Accident Repair Centres, protecting your 12 year anti-corrosion warranty; repairs guaranteed for 3 years; a courtesy car for the duration of any repairs - subject to availability when you use an approved repairer; payment by instalments - subject to status.

### Renault car insurance:

0330 102 8833<sup>†</sup>

[www.renaultcarinsurance.co.uk](http://www.renaultcarinsurance.co.uk)

Lines are open Monday - Thursday 8.30am - 7.30pm,  
Friday 9am - 6pm, Saturday 9am - 5pm.

## Renault iCare

Is an innovative Service, Maintenance & Repair product that supplies Business customers with a fully supported, managed hassle free service and maintenance package.

Renault iCare is a "Pay-As-You-Go" product that insures your vehicle is maintained by Renault technical experts when work is required.

iCare provides the following benefits:

- Full Service, Maintenance & Repair cover in the Renault Dealer Network
  - Tyres can be included within the contract at an additional fixed cost
  - Ancillary equipment can also be included (at an additional fixed monthly cost)
  - Excludes: Damage/Neglect/Abuse/Glass & Bulbs

- A fixed, pre agreed pence per mile rate
- No excess mileage charges at the end of the contract
- No pooled mileage administration
- Minimalise downtime

For more information and to obtain a quote based on your requirements, please speak to your local Renault Business dealer or visit [www.renault.co.uk/icare](http://www.renault.co.uk/icare)

## Customer Relations

Renault knows the value of communicating with its customers and we have established effective ways to keep in touch with you. If after speaking to your local Renault dealership you are not completely satisfied, please contact the Renault UK Customer Relations Department on 0344 3350000<sup>†</sup> (Mon-Fri 9.00am to 5.30pm, except Weds 10.00am to 5.30pm. Closed on Bank Holidays). You can also visit our website [www.renault.co.uk](http://www.renault.co.uk) or write to us at: Renault UK Ltd, The Rivers Office Park, Denham Way, Maple Cross, Rickmansworth, Hertfordshire, WD3 9YS.



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Continue the Renault ZOE experience  
at [www.renault.co.uk](http://www.renault.co.uk)



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Renault recommends 


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